

# LEAD Program Client Progress Flow Chart

## Arrest Referral

Law Enforcement Officer (LEO) contacts LEAD candidates as the result of criminal activity. LEO recognizes individual may benefit from LEAD support and meets criteria. LEO contacts 24/7 LEAD Hotline to have a Navigator conduct intake. If the candidate enrolls in LEAD within 7 days of intake, the associated charges are recommended to be diverted.

## Social Referral

LEO contacts candidates without the presence of criminal activity. LEO realizes candidate may benefit from LEAD support and meets all other LEAD criteria. LEO contacts 24/7 LEAD Hotline to have a Navigator conduct intake.

## Community Social Referral

Navigators and other community partners identify potential LEAD candidates and submit a LEAD Social Referral form. Candidate is staffed at the LEAD workgroup meeting after determining they meet LEAD criteria.

## Client Enrollment

Navigators conduct Needs Assessment and work with clients to develop goals

### Level 1

(Meet with clients 3/4 times per week)

#### Healthcare:

Navigators work with client to address Substance Use Disorder (SUD) and other healthcare needs, connecting them with OHP, SUD treatment providers, Primary Care providers and more. Possible partners include Salem Health, Santiam Hospital, Bridgeway Recovery, Ideal Options, etc.

#### Housing:

Navigators connect clients with housing providers. Depending on client needs and treatment status, placement may be at transitional living centers such as the ARCHES Navigation Center, Church at the Park, Union Gospel Mission or at Sober Livings such as Soaring Heights, Iron Tribe, or Oxford Houses.

#### Immediate Needs:

Navigators connect clients with resources to address food and clothing insecurities such as Marion-Polk Food Share and Helping Hands Clothing Closet. Navigators use client assistance funds to provide support when needed.

### Level 2

(Meet with clients 1/2 times per week)

#### Long Term Treatment:

Navigators connect clients with mental health treatment providers, SUD residential treatment centers and addiction recovery groups to support clients continued recovery.

#### Stable Housing:

Navigators work with clients to achieve sustainable housing solutions. LEAD removes barriers to housing and assists clients in using special preference housing vouchers as well as navigating sober livings and advocating with other community resources to place clients in a healthy environment. LEAD can provide 4-6 months worth of rental assistance if needed.

#### Employment/Benefits:

Navigators assist clients in applying for benefits such as TANF, WIC, SSI, FAFSA, as appropriate. Navigators assist clients in finding employment via Worksource and other community partners. LEAD can provide basic materials for clients to be successful in employment (ie, Boots, Uniform)

### Level 3

(Meet with clients 1/2 times per month)

#### Sustainment:

All client needs and goals are met. Clients have achieved sustainability and are not causing further harm to themselves or the community. Navigators continue to provide mentorship and support as needed.

#### All Levels

Legal System Navigation:  
Navigators provide court assistance as required, advocating for what is best for client health and reporting on client progress to judges and DA's