

Recruiting and Retaining a Highly Productive Team

January 12, 2023

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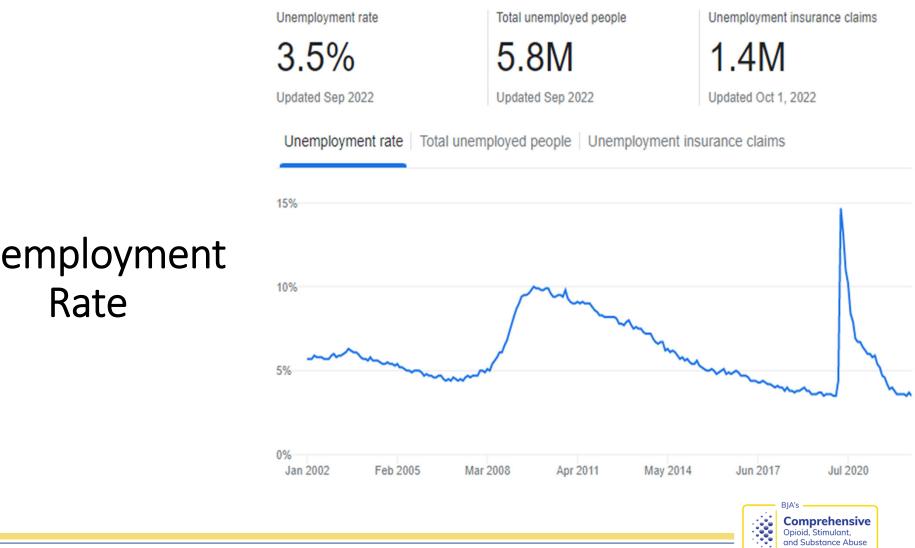
Ret. Col. Brenda Dietzman has more than 28 years of law enforcement and corrections experience. In 2019, Col. Dietzman retired from the Sedgwick County Sheriff's Office as the undersheriff in charge of jail operations. She oversaw two facilities with a total population of 1400+ inmates, 300+ employees and a \$33 million budget. During her career, she was awarded two bronze medals of Meritorious Conduct, two bronze medals of Outstanding Service, and the Core Value Award from the Sedgwick County Sheriff's Office. Also, she was named the ASIS Officer of the Year, Wichita Crime Commission Officer of the Year, Thomas Hopkins Post & Aux. Officer of the Year, Sedgwick County Board of County Commission Chairman's Award Recipient, Wichita Crime Commission Humanitarian of the Year, and the American Red Cross Volunteer of the Year.



Program.

Recruiting and Retaining a Highly Productive Team





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Program -

Unemployment

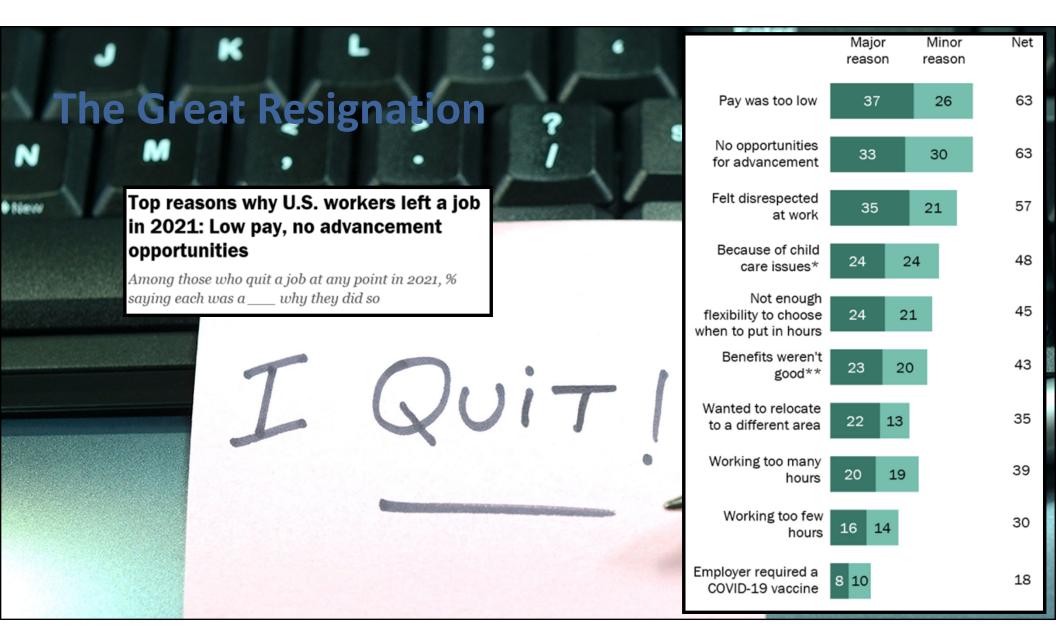


Pre-pandemic – status quo was better than unknown

- Post-pandemic we are surviving without our jobs
- Current belief:
 - Change is OK...
 - I can leave my job and find another one tomorrow
 - The future is unsure...I want to live now!

Great Resignation





Abraham Maslow

A need fulfilled ceases to be a motivator.

- Maslow





Maslow Hierarchy of Needs

Self-Actualization Creativity/Purpose

> Esteem Self-Esteem/Achievement/Confidence

Love & Belonging Friends/Family/Sense of Connection

Safety Employment/Health

> Physiological Food/Shelter/Clothing

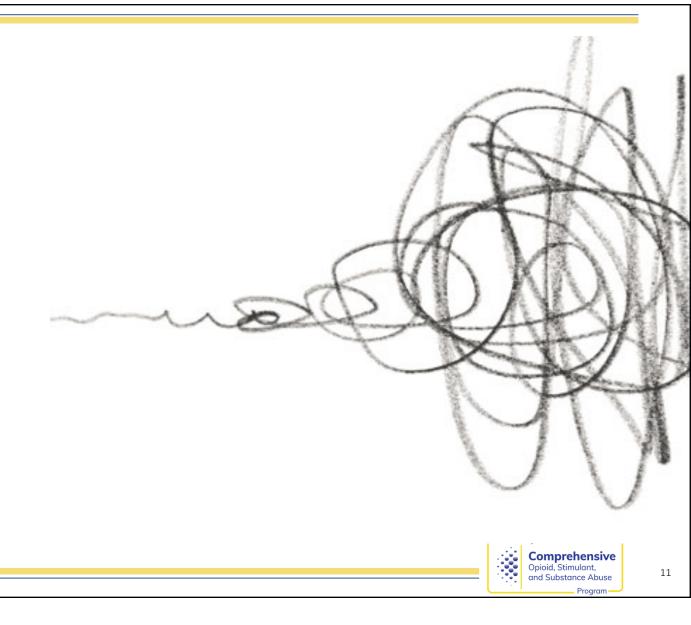
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Quit Admiring the Problem





Write these ideas down and implement them!



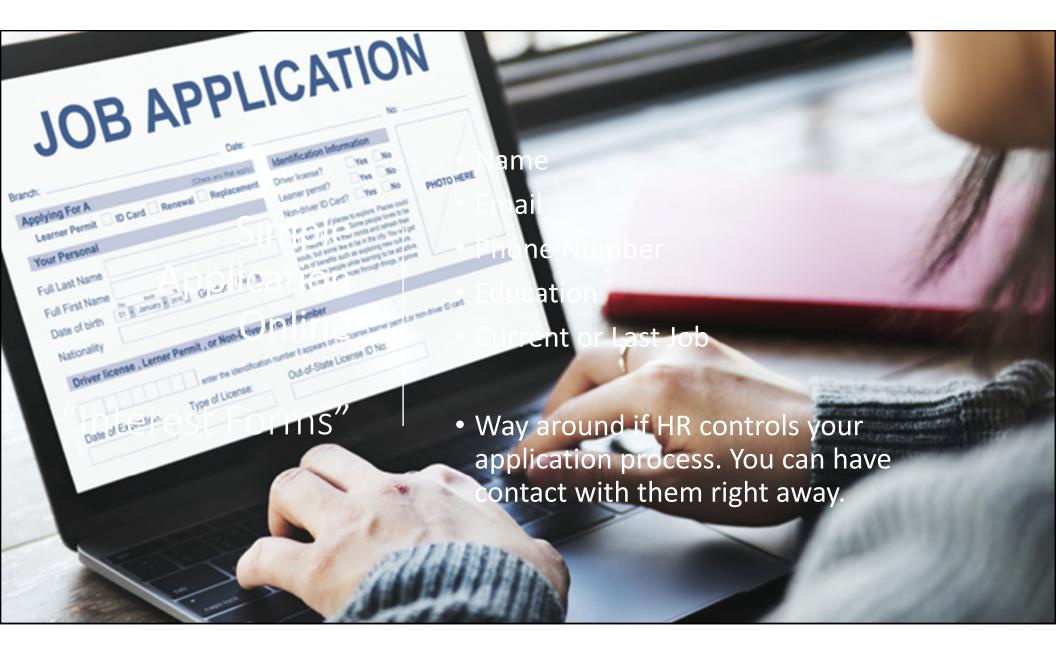
Comprehensive Opioid, Stimulant,

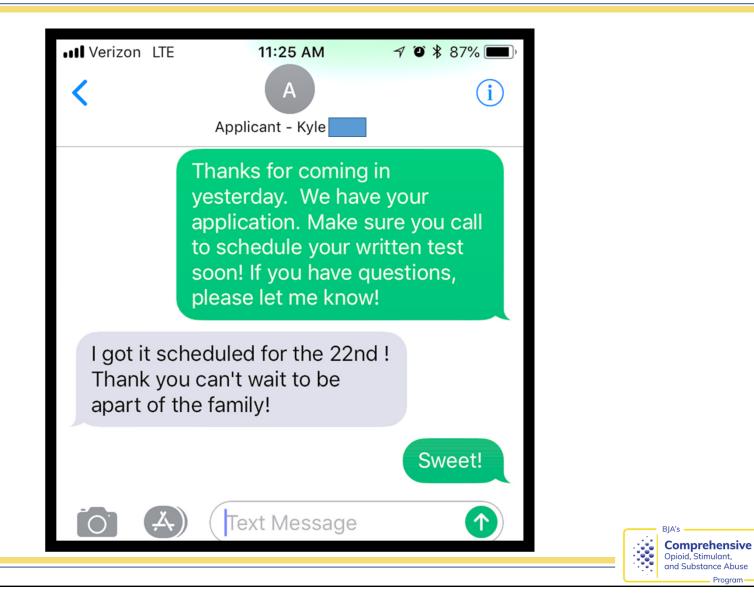
and Substance Abuse Program

Application – Speed is the Key

60% of Gen Z says the job application should take less than 15 minutes

- Center for Generational Kinetics 2020





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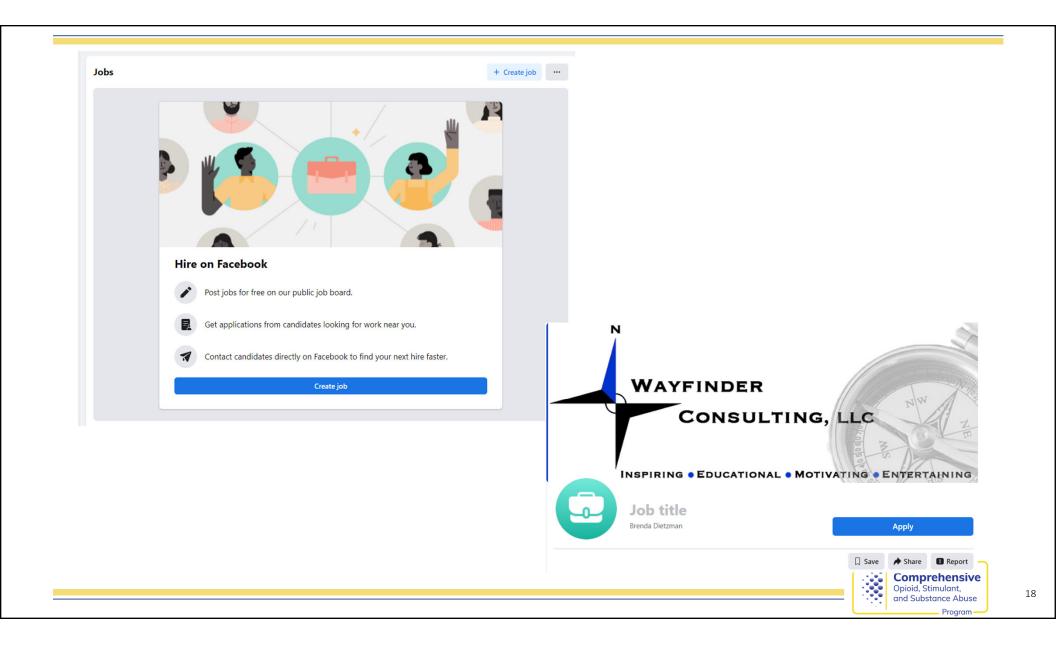
Program -



Content

- Celebrating
 - Current events in town
 - _____ History Month
 - Pride Month
- Employee of the Month
- Awards
- Training attended
- Certifications earned
- Highlight trainers





Advertising

- Movie theaters
- Faith based organizations
- Sporting events

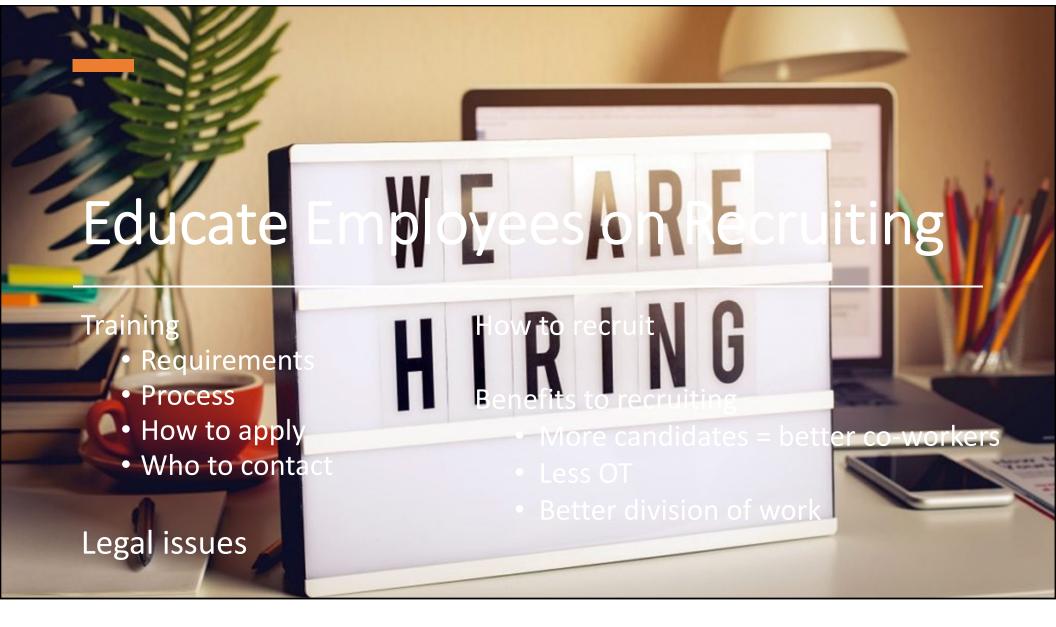


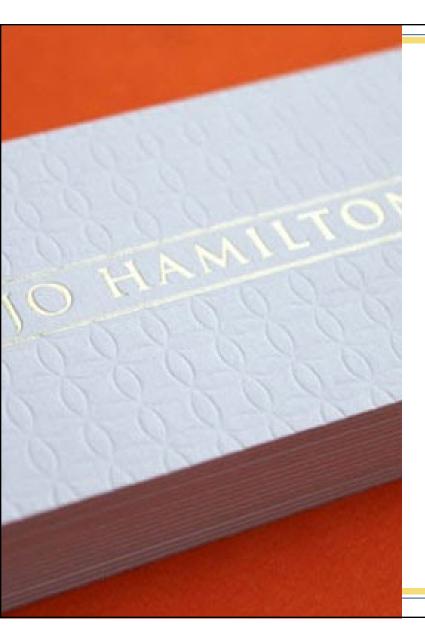
Program -



Educate Employees on Recruiting

- Via Email
- Via PostersLunch & Learns





Tools

- Social media graphics
- Posters for places employees frequent
- Recruiting cards



Recruitment Cards

Who influences Gen Z the most online?

• 41% Gen Z Friends

Give these to:

Employees

Teachers

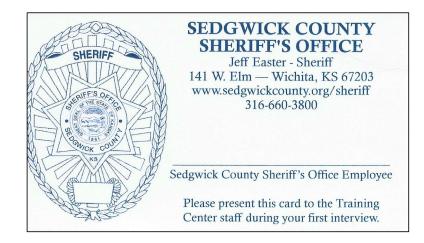
Coaches

Military Recruiters

Clergy

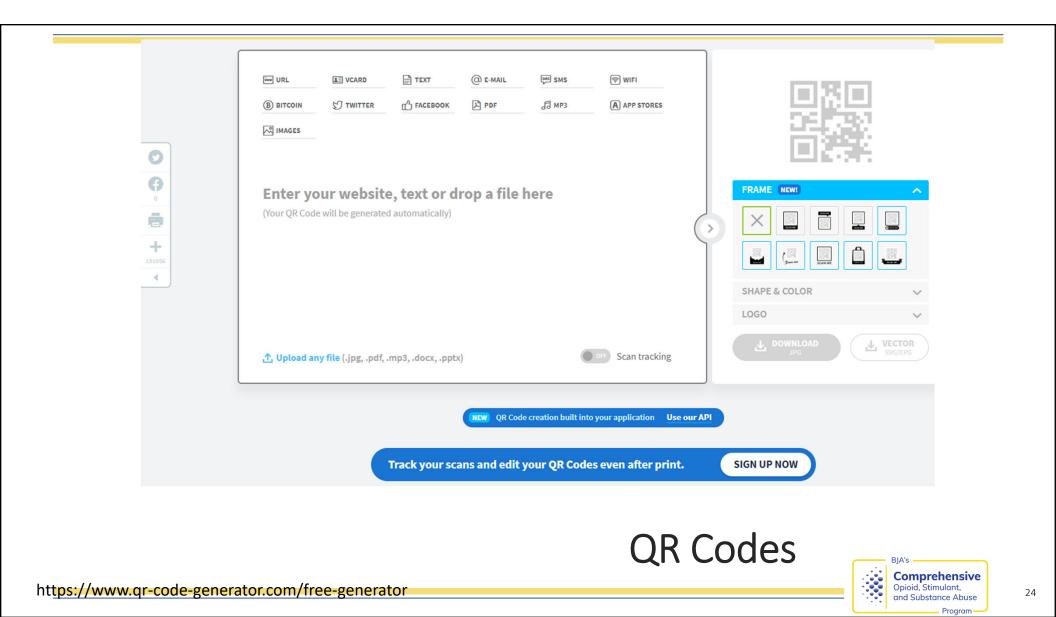
Grandparents/Parents

Source: Gen Z Survey – Lucid - December 2019











Recruiting Incentives

Recruit a new hire

- Cash
- Less mandatory overtime
- Pick your assignment
- Paid time off



Local Media

- Television
 - Newstalk
 - Noon show
- Talk Radio
- Print
- Human Interest Stories



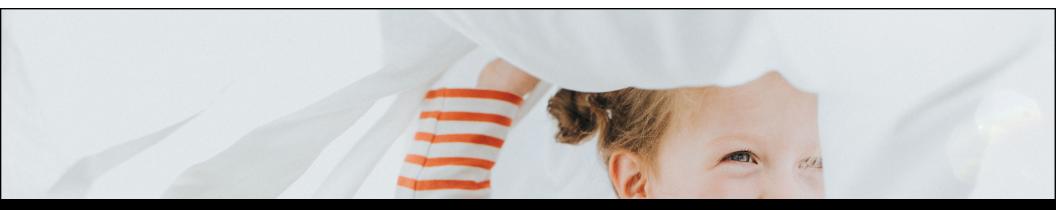




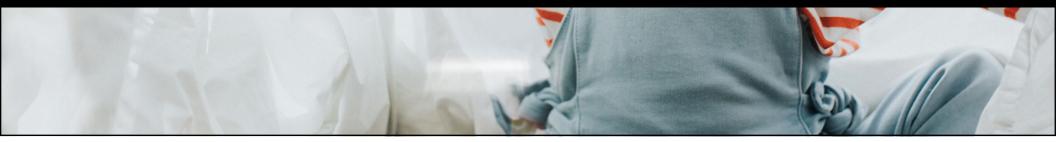
Stay Interviews

What is the most exciting part of your job?
What aspect of your job do you wish you could change?
What factors contribute to you doing your best work?

- Indeed



Childcare Exchange



Schedule

Part time Flexible schedule Day Swaps Different shift lengths 9-hour work weeks – every other Friday off Remote work 23

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Water Bottle Filling Station





60% of Millennials want to hear from their supervisors once a day.

53% of Gen Z prefers face to face communication.

Community Engagement - Eight people in the next two months

- Staffing levels
- Morale issues
- Overtime



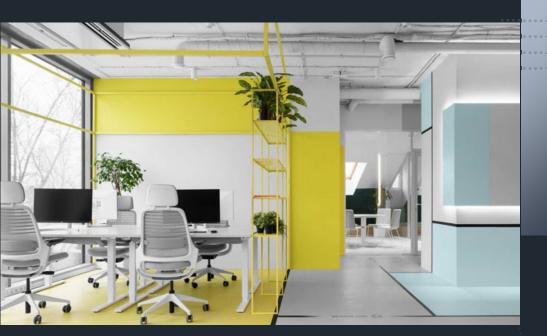
Community Investment

Sponsor an Employee

Local scholarship program sponsored by business/community





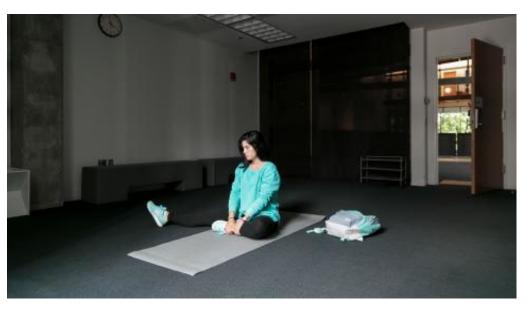


Environment

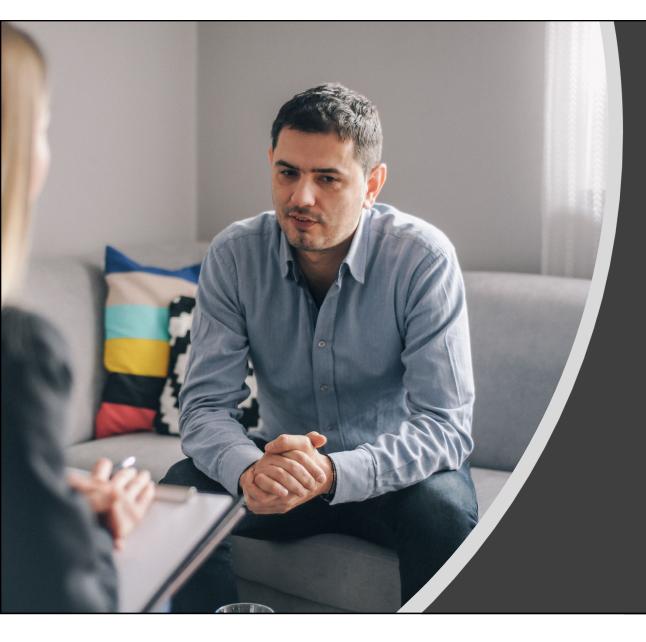
- Color
- Lighting
- Music
- Pictures from vacations
- Wellness Centers

Quiet Rooms









In House Therapist

Outside Staff from Other Similar Entities

Similar organizations

- Neighboring/sister government organizations
- Non-profit organizations

Part-time positions from private sector

Part-time positions for retirees or past employees

Standards

&

Lowering the Bar

Certifications

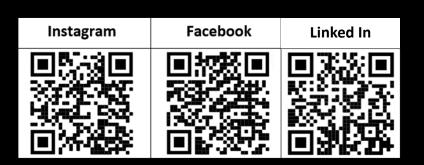
Real & Necessary



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Questions?



https://cossapresources.org/Program/TTA

BJA's			Q SEARCH		
Opioid, Stimulant, and Substance Abuse Program	COSSAP GRANT PROGRAM	LEARNING OPPORTUNITIES	AREAS OF FOCUS	PUBLICATIONS & DIGITAL MEDIA	PDMP TTAC

TRAINING AND TECHNICAL ASSISTANCE



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and Substance Abuse Program

COSSAP Resources

Tailored Assistance—The COSSAP training and technical assistance (TTA) program offers a variety of learning opportunities and assistance to support local, tribal, and state organizations, stakeholders, and projects in building and sustaining multidisciplinary responses to the nation's substance abuse crisis. *You do not need to be a COSSAP grantee to request support*. TTAs are provided in a variety of formats, including virtual and in-person training events, workshop and meeting presentations, and online resources. Request TTA to support your activities at <u>https://cossapresources.org/Program/TTA/Request</u>.

Funding Opportunities—Current COSSAP and complementary funding opportunities are shared at https://www.cossapresources.org/Program/Applying.

Join the COSSAP community! Send a note to <u>COSSAP@iir.com</u> with the subject line "Add Me" and include your contact information. We'll be happy to ensure you receive the latest-and-greatest COSSAP opportunities, resources, and updates.



