



Washington

PDMP acronym: Prescription Review Region West
 Agency Responsible: Washington State Department of Health
 Agency Type: Department of Health

PDMP Web Resources/Links

PDMP Website: <https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp>

PDMP Email: prescriptionmonitoring@doh.wa.gov

PDMP Register Website: <http://www.wapmp.org/practitioner/pharmacist/>

User Account Manual: <https://doh.wa.gov/sites/default/files/legacy/Documents/2600/WA-PMPAWARxERequesterUserSupportManual.pdf>

PDMP Query Website: <https://secureaccess.wa.gov/>

PDMP Data Upload Website:

Data Upload Manual: <https://doh.wa.gov/sites/default/files/legacy/Documents/2600/WA-DataSubmissionDispenserGuide.pdf>

Statute/Regulation Website: <https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp>

Opioid Guidelines Website: <https://www.doh.wa.gov/ForPublicHealthandHealthcareProviders/HealthcareProfessionsandFacilities/OpioidPrescribing/Background>

PDMP FAQs: <https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp/frequently-asked-questions>

Integration Guidance: <https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp>

PDMP Statistics Website: <https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp/data>

Opioid Dashboard Website: <https://www.doh.wa.gov/DataandStatisticalReports/HealthDataVisualization/OpioidPrescriptionsandDrugOverdosesCountyData>;
<https://adai.washington.edu/WAdata/index.htm>

Training Website: www.doh.wa.gov/pmp

PDMP Contact Information

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State Population and Number of Registrants

State population: 7,841,283

DEA Prescriber total: 54,110

DEA Dispenser total: 1,251

Data Transmitter(s)

Dispensing Practitioner
Indian Health Services
Pharmacy (Mail Order In-State)
Pharmacy (Other Out of State)

Dispensing Veterinarians
Pharmacy (In-State)
Pharmacy (Mail Order Out of State)
Veterans Administration

Substances Monitored

Drugs of Concern

Schedules II - V

Alternate Data Sources

ARCOS Reports
Pharmaceutical Manufacturers/Distributors

Overdoses - Fatal

Available Reports

Data Dashboards
Drug Trend Reports
Licensee Reports to Licensing Board
Multiple Provider Episode Reports
Patient Reports to Dispensers
Patient Reports to Licensing Boards
PDMP Evaluation Reports
Prescriber Reports to Law Enforcement
Registrant Reports to Prescribers

Dispenser Reports to Law Enforcement
Geomapping of Prescription Data
MME Calculations
Patient Query Lists to Licensing Boards
Patient Reports to Law Enforcement
Patient Reports to Prescribers
Prescriber Report Cards
Registrant Query Lists to Licensing Boards
Statewide Statistics

Statistical Capabilities

- # of Prescription Filled
 - # of Prescriptions Filled by CS Schedule
 - # of Prescriptions Filled by Drug Class
 - Statistics Filtered by Age or Age Range
 - Statistics Filtered by Ethnicity or Race

 - # of Authorized PDMP Users Enrolled
 - # of Registrants in SDTC
 - # of Registrants in SDTC by Practice/License Typ

 - # of Data Errors by Error Type
 - # of Data Errors Corrected
 - # of At-Risk Patients by Risk Factor
 - Risk Factor Statistics by Time Frame

 - # of Solicited Prescriber Reports
 - # of Solicited Prescriber Reports by Requestor Type
 - # of Unsolicited Prescriber Reports
 - # of Unsolicited Prescriber Reports by Recipient Type
 - # of Solicited Dispenser Reports
 - # of Solicited Dispenser Reports by Requestor Type
 - # of Unsolicited Dispenser Reports
 - # of Unsolicited Dispenser Reports by Recipient Type
 - # of Solicited Patient Reports
 - # of Solicited Patient Reports by Requestor Type
 - # of Unsolicited Patient Reports
 - # of Unsolicited Patient Reports by Recipient Type
- # of Dosage Units Dispensed
 - # of Dosage Units Dispensed by CS Schedule
 - # of Dosage Units Dispensed by Drug Class
 - Statistics Filtered by Gender Identification
 - Statistics Filtered by Geographic Location

 - # of Prescribers Enrolled in PDMP by License Type
 - # of Dispensers Enrolled in PDMP by License Type
 - # of Prescribers Enrolled in PDMP by Specialty
 - # of Unique Prescribers
 - # of In-State Queries
 - # of In-State Queries by Requestor Type
 - # of Interstate Queries
 - # of Interstate Queries by Requestor Type
 - # of Positive Matches from Interstate Queries

 - # of Solicited Statistical Reports by Requestor Typ
 - # of Unsolicited Statistical Reports by Recipient Type
 - # of Unique Requestors for Solicited Reports
 - # of Unique Requestors by Requestor Type (sol. rep
 - # of Unique Requestors for Unsolicited Rep
 - # of Unique Recipients by Recipient Type (unsol. rep
- % Out-of-State Patien 5-10%
- % Out-of-State Prescribe 5-10%
- Data Analysis Resources Available:
[Data Analyst](#); [Epidemiologist](#); [Business Analyst](#);
-

Authorized PDMP Users

Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Dispensers - Pharmacists/Unsolicited Out-of-State
Healthcare Facilities and Institutions/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Solicited Out-of-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Solicited Out-of-State
Medicaid Fraud and Abuse/Solicited In-State
Medicaid Fraud and Abuse/Solicited Out-of-State
Medical Examiners and Coroners/Solicited In-State
Medical Examiners and Coroners/Solicited Out-of-State
Medical Interns/Solicited In-State
Medical Interns/Solicited Out-of-State
Medical Interns/Unsolicited In-State
Medical Interns/Unsolicited Out-of-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Medical Residents/Unsolicited In-State
Medical Residents/Unsolicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Nurse Practitioners/Unsolicited Out-of-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Physician Assistants/Unsolicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Prosecutors/Solicited In-State
Prosecutors/Solicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State

Regulatory and Licensing Boards/Unsolicited Out-of-State

Researchers/Solicited In-State

Researchers/Solicited Out-of-State

State Health Departments/Solicited In-State

Telemedicine Prescribers/Solicited in-State

Workers Compensation State/Solicited In-State

Engaged PDMP Users

Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Healthcare Facilities and Institutions/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Solicited Out-of-State
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Medical Examiners and Coroners/Solicited Out-of-State
Medical Interns/Solicited In-State
Medical Interns/Solicited Out-of-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prosecutors/Solicited In-State
Prosecutors/Solicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Researchers/Solicited In-State
Researchers/Solicited Out-of-State
Telemedicine Prescribers/Solicited in-State
Workers Compensation State/Solicited In-State

Budget

Total Annual Budget: **\$4,600,000.00** **PDMP Staff:** **8**
of Employees - Operational: 5 # of Employees - Other: 0
of Employees - Technical: 0
of Employees - Analytical: 3

Funding Source(s)

CDC Grant

Technologies

| | | |
|-------------------------------|--------------------|---|
| Data Collection Entity: | Vendor | <input checked="" type="checkbox"/> State HIE in place |
| Data Collection Vendor name | Bamboo Health | <input type="checkbox"/> RxCheck Integration Allowed |
| Data Storage Entity: | Vendor | <input checked="" type="checkbox"/> VHA VISTA integration |
| Data Storage Vendor name | Bamboo Health | <input type="checkbox"/> HL7 FHIR connectivity |
| Report Generation Entity: | Vendor | <input checked="" type="checkbox"/> Delegate access via integration |
| Report Generation Vendor name | Bamboo Health | <input type="checkbox"/> SMART on FHIR apps |
| Data Access Method: | Web Portal/On-Line | ASAP Version Utilized: 4.2A |
| Data Access Entity: | Vendor | |
| Data Access Vendor name | Bamboo Health | |

Patient Matching

| | |
|---|--|
| <input type="checkbox"/> Referential Matching | <input type="checkbox"/> Exact Matching |
| <input type="checkbox"/> Deterministic Matching | <input checked="" type="checkbox"/> Probablistic Matching |
| <input checked="" type="checkbox"/> Manual Matching | <input checked="" type="checkbox"/> Probablistic and Manual Matching |
| <input type="checkbox"/> Other Matching | |

Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements: Patient last name, Patient first name, Patient middle name or initial, Patient address, Patient date of birth, Patient gender , WA is supported with an entity resolution algorithm for our live PMP data base. The WA live database is currently serviced by t

Integration(s) Available

| Integration Type | % Providers | Hub Used | Paid by Fed Gov't | Paid by State Gov't | Paid by Facility | Paid by Provider |
|---|-------------|---------------|--|---------------------|------------------|------------------|
| HIE Integration | 50-74% | xCheck and PM | | | | |
| <input type="checkbox"/> Data Downloaded/Stored | | | <input type="checkbox"/> Data Manipulated for Analysis | | | |
| <input type="checkbox"/> Data Incorporated with Interstate Data | | | <input type="checkbox"/> Multistate Integrations Allowed | | | |

Integration Standards

Alternate data available:

Interstate Data Sharing Partner(s)

| | |
|--------------------------|-------------|
| Alabama | PMPi Hub |
| Alabama | RxCheck Hub |
| Alaska | PMPi Hub |
| Arizona | PMPi Hub |
| Arkansas | PMPi Hub |
| Colorado | PMPi Hub |
| Colorado | RxCheck Hub |
| Connecticut | PMPi Hub |
| Connecticut | RxCheck Hub |
| Delaware | PMPi Hub |
| District of Columbia | PMPi Hub |
| Florida | RxCheck Hub |
| Hawaii | PMPi Hub |
| Idaho | PMPi Hub |
| Illinois | RxCheck Hub |
| Iowa | PMPi Hub |
| Kansas | PMPi Hub |
| Kentucky | RxCheck Hub |
| Maryland | RxCheck Hub |
| Michigan | PMPi Hub |
| Military Health Service | PMPi Hub |
| Minnesota | PMPi Hub |
| Mississippi | PMPi Hub |
| Montana | PMPi Hub |
| Nebraska | RxCheck Hub |
| Nevada | PMPi Hub |
| Nevada | RxCheck Hub |
| New Mexico | PMPi Hub |
| New York | PMPi Hub |
| North Carolina | PMPi Hub |
| North Dakota | PMPi Hub |
| Northern Mariana Islands | RxCheck Hub |
| Ohio | PMPi Hub |
| Oklahoma | PMPi Hub |
| Oklahoma | RxCheck Hub |
| Oregon | PMPi Hub |
| Oregon | RxCheck Hub |
| Pennsylvania | RxCheck Hub |
| Puerto Rico | PMPi Hub |
| Rhode Island | PMPi Hub |
| South Carolina | PMPi Hub |
| South Dakota | PMPi Hub |
| Texas | PMPi Hub |
| Utah | RxCheck Hub |
| Virginia | PMPi Hub |
| West Virginia | PMPi Hub |
| Wisconsin | RxCheck Hub |

PDMP Policies

- Enabling legislation enacted: 2007
- PDMP operational: 2011
- User access date (any method): 2012
- User electronic access date: 2012
- Date received electronic data: 2011
- Interstate sharing start date: 2018
- Law/Statute citation: WA Code §70.225
- Regulation/Rule citation: WA Admin Code § 246-470
- Dr Shopper law/statute: Chapter 69.41 RCW and Chapter 69.50 RCW
- Pill Mill law/statute:
- Pain Clinic law/statute:
- Unauthorized Use or Disclosure: WA Code §70.225.060
- Enacted 42 CFR Part 2:
- 42 CFR Part 2 Details:
- Required Notification to consumers
 - Mandated Use of Advisory Group
 - Payment method captured
 - Ability to id prescriber specialty
 - Patient consent required before PDMP data release
 - Ability for users to set thresholds for alert notices
 - Ability for users to do user-led alert notices
 - Mandatory E-Prescribing (EPCS)
 - Compliance Process for Enrollment Mandates
 - Compliance Process for Query Mandate
 - ICD-10 Codes Collected
 - Deceased Patient Field
 - Engaged in Academic Detailing
 - Patient ID Required to be Presented to Dispense ID Types Reported:
 - Ability to de-id data
 - Authority to release de-id data
- De-identified data sharing conditions: Must be for statistical, research, or educational purposes after removing information that could be used to identify individual patients, dispensers, prescribers, and persons who received prescriptions from dispensers.
- De-Identified Data Retention Details:
- Retain De-Identified Data
- Record Retention Detail Retain for 6 years after no longer needed for agency business then Transfer to the Washington State Archives.
- Patient Notification of Breach
 - Written Notification of Breach
- Patient Breach Notification Method: Other
- Patient Breach Notification Method Oth Email, Mail; This process is maintained by our Information Security Team and varies based on the incident.
- E-prescribing required substan Controlled Substances
- E-prescribing exemptions/waive
- Authority to enforce PDMP mandat -WA PMP does not oversee compliance for board/commission rules for enrollment and use mandates. The WA healthcare provider boards and commissions (and DOH) are complaint driven meaning DOH must first
- Data collection frequency: Daily or next busin
- Requirement for zero-reporting
- Frequency of zero-reporting: Weekly
- Data Retention Policy
 - Data Retention Time: 3 years
 - All Information Purged
 - Patient Information Purged
 - Prescriber Information Purged
 - Dispenser Information Purged
 - Drug Information Purged
 - HIPAA Covered Entity
 - Identifiable Data to State Health Dept
 - Identifiable Data to local Health Dept
 - Certified as CMS Specialized Registry
 - Qualified PDMP with CMS
 - PDMP Disaster Recovery Plan

Enrollment and Accounts

Supervisor Review/audit of Delegate Account Number of Delegates allowed:

Auto Enroll with License Renewal or App

Enrollment Method:

manual online enrollment; create SAW account, then request PMP service; multi-factor authentication; links to PMP application form; fill in all information; checked against records at HID; then if verified, get account

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number;

2 Factor Authentication:

Required to use 2 factor authentication

Criteria for Dispensers to get account to upload data:

Criteria for Prescriber delegates to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Dispenser delegates to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for PAs to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Nurse Practitioners to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

Patients may request copy from their prescriber or dispenser. Signed request to DOH. Must pick up paper copy at DOH in Olympia.

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners

Data for Epidemiological Purposes: Authority to Release

Law Enforcement On-line access to PDMP Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: Active Investigation

PDMP users validated with DEA Registration File PDMP Access without DEA Number

PDMP users validated with NPI File Validation Process for daily validation by regulatory board

PDMP users validated with State Licensing Board users without DEA #: license

Enrollment Mandates

Prescriber - Mandatory PDMP Enrollment

Statute/Regulation Citation:

WAC 246-817-980
WAC 246-840-4990
WAC 246-853-790
WAC 246-854-370
WAC 246-918-935
WAC 246-919-985
WAC 246-922-790

Use Mandates

Dispenser - Mandatory PDMP Use

Prescriber - Mandatory PDMP Use

Statute/Regulation Citation:

WAC 246-341-1020
WAC 246-817-913
WAC 246-817-915
WAC 246-817-919
WAC 246-817-935
WAC 246-817-971
WAC 246-817-980
WAC 246-840-4661
WAC 246-840-4663
WAC 246-840-4665
WAC 246-840-467
WAC 246-840-477
WAC 246-840-4940
WAC 246-840-4955
WAC 246-840-4990
WAC 246-853-695
WAC 246-853-700
WAC 246-853-705
WAC 246-853-715
WAC 246-853-730
WAC 246-853-770
WAC 246-853-790
WAC 246-854-275
WAC 246-854-241
WAC 246-854-280
WAC 246-854-285
WAC 246-854-295
WAC 246-854-310
WAC 246-854-350
WAC 246-854-370
WAC 246-918-835
WAC 246-918-840
WAC 246-918-845
WAC 246-918-855
WAC 246-918-870
WAC 246-918-915
WAC 246-918-935
WAC 246-918-935
WAC 246-919-885
WAC 246-919-890

WAC 246-919-895
WAC 246-919-905
WAC 246-919-920
WAC 246-919-965
WAC 246-919-985
WAC 246-922-695
WAC 246-922-700
WAC 246-922-705
WAC 246-922-715
WAC 246-922-730
WAC 246-922-770
WAC 246-922-790
WAC 296-20-03035
WAC 296-20-03056
WAC 182-530-1080

Training on Enrollment and Use

Prescriber - Training Provided

Law Enforcement - Training Provided

Dispenser - Training Provided

PDMP Queries

Ability to search for multiple patients in one query Maximum number of patients in one query 5

Patient Query Date Range 1 year

Other Query Date Range:

Minimum data elements to query for healthcare user:

NAME AND DOB

Query by partial data elements by healthcare user:

can have a partial first and last name and dob; at least 1 char in first and last and complete dob

Optional data elements to query by healthcare user:

GENDER, COUNTY, ZIP

Minimum data elements to query for non-healthcare user:

NAME AND DOB

Query by partial data elements by non-healthcare user:

can have a partial first and last name and dob; at least 1 char in first and last and complete dob

Optional data elements to query by non-healthcare user:

GENDER, COUNTY, ZIP

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:

Delivery method for unsolicited alerts/reports:

Report mailed, Notification sent via email,
Dispenser reports N/A.

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards:

Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: [Quarterly](#)

Criteria for veterinarian queries: [veterinary records are searchable via the animal's name \(animal first name + \(owner's\) last name\) and animal's DOB and not by owner's name + animal's DOB. Owner information is recorded as "person dropping off / picking up prescription](#)

Veterinarian access to owner's prescription history

Veterinarian Icon on PDMP Report

Reporting Specifications

Reporting Method:

[Electronic, Fax, Web Portal](#)

Reporting Specifications:

[Requirements for reporting are different for pharmacies and dispensing vets. Interface for direct reporting by Vets \(including report by fax\) are designed for pet record reporting.](#)

Data Fields:

[PAT07 - Last Name, PAT08 - Owner's First Name, PAT08 - Animal's First Name, PAT18 - Owner's Date of Birth, PAT18 - Animal's Date of Birth, PAT20 - Species Code, PAT21 - Name of Animal](#)

Reporting Description:

[Veterinarians are required to report](#)

Reporting Mandate Compliance

Reporting Compliance Details:

[Education and outreach](#)

Reporting Mandate Actions:

Reporting Issues:

[Veterinarian does not have a DEA or NPI number, Vets do not have NPI. Vet default NPI for WA = VETERINARY. This will show on query report where NPI field is chosen to be included. We are working with our vendor to make NPI a default for all query reports.](#)

Reporting Misc Information:

[Washington has been working to ensure that veterinary records do not come up under recipient/patient query by owner's name. Our vendor had these fields set up that vet records would come up under owner's name and animal's DOB making it \(reports\) appear th](#)

Enrollment Mandate Compliance

Enrollment Description:

[Veterinarian enrollment for PMP access is allowed, and is voluntary for vets. Enrollment rates are low.](#)

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

Query Mandate Compliance

Query Description:

[Veterinarians can voluntarily query and do query](#)

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

[Reduction in number of fatal or non-fatal overdoses](#)

[Reduction in number of opioid prescriptions issued](#)

Substance Use Disorder Activities

Tools or Resources

- MAT Services
- MOUD Services
- Harm Reduction Strategies
- Mental Health Assistance Services
- Employee Assistance Programs
- Housing Assistance Programs
- Re-Entry Programs

Other:

Surveillance Activities

- Emergency Department Data
 - Medical Examiner/Coroner Data
- Data Sources for Surveillance Activities: [DOH Death Reports](#)

Initiated Actions

- Resources to Affected Areas
 - Directed Training on Prescribing
 - Prescription Drug Tool Kits
 - Risk Evaluation/Analysis on PDMP Reports
 - Referrals to SUD Organizations
 - Referrals to OFR Teams
 - Prevent disruption of patient services
-

Other Actions: