

Prescription Drug Monitoring Program Training and Technical Assistance Center

New Mexico

PDMP acronym: NM PMP Region West

Agency Responsible: **New Mexico State Board of Pharmacy**

Agency Type: **Pharmacy Board**

PDMP Web Resources/Links

PDMP Website: https://www.nmpmp.info/ PDMP Email: nm.pmp@state.nm.us

PDMP Register Website: https://newmexico.pmpaware.net

https://www.nmpmp.info/wp-content/uploads/2023/01/aware user guide.pdf **User Account Manual:**

PDMP Query Website: https://newmexico.pmpaware.net PDMP Data Upload Website: https://pmpclearinghouse.net

Data Upload Manual: https://www.nmpmp.info/wp-content/uploads/2023/11/NM-PMP-Data-

Submission-Dispenser-Guide v4.0.pdf

Statute/Regulation Website: https://www.rld.nm.gov/boards-and-commissions/individual-boards-and-

commissions/pharmacy/pharmacy-rules-and-laws/

Opioid Guidelines Website:

PDMP FAQs: https://www.nmpmp.info/faq/

Integration Guidance: https://www.nmpmp.info/resources/ PDMP Statistics Website: https://www.nmpmp.info/resources/

Opioid Dashboard Website: https://ibis.health.state.nm.us/topic/healthoutcomes/SubstanceAbuse.html

https://www.nmpmp.info/resources/ Training Website:

PDMP Contact Information

Contact Name: Gonzales, Maria - PMP Manager Contact Name: VanWagenen, Michael - PMP

Address: 5500 San Antonio Drive NE, Suite C

City State Zip: Albuquerque NM 87109

Telephone: 5052229847 Fax: 5052229845

Email: maria.gonzales@rld.nm.gov

Director

Address: 5500 San Antonio Drive NE, Suite C

City State Zip: Albuquerque NM 87109

Telephone: 5052229818 Fax: 5052229845

Email: michael.vanwagenen@rld.nm.gov

State Population and Number of Registrants

State population: 2,115,266 DEA Prescriber total: 13,220 DEA Dispenser total: 337

Data Transmitter(s)

Dispensing Practitioner

Long Term Care Facility Pharmacy Pharmacy (Mail Order In-State)

Pharmacy (Other Out of State)

Indian Health Services

Pharmacy (In-State)

Pharmacy (Mail Order Out of State)

Veterans Administration

Substances Monitored

Drugs of Concern Schedules II - V

Alternate Data Sources

Available Reports

Customized Reports by User Type Licensee Reports to Licensing Board

Multiple Provider Episode Reports

Patient Query Lists to Prescribers

Patient Reports to Law Enforcement

Patient Reports to Law Enforcement Patient Reports to Prescribers

PDMP Evaluation Reports

Prescriber Report Cards

Prescription Drug Combinations

Registrant Query Lists to Prescribers

Statewide Statistics

Dispenser Reports to Law Enforcement

MME Calculations

Patient Query Lists to Licensing Boards

Patient Reports to Dispensers

Patient Reports to Licensing Boards
Patient Reports with Summary Data

Peer Comparison Reports

Prescriber Reports to Law Enforcement Registrant Query Lists to Licensing Boards

Registrant Reports to Prescribers

Statistical Capabilities

 # of Prescription Filled # of Prescriptions Filled by CS Schedule # of Prescriptions Filled by Drug Class Statistics Filtered by Age or Age Range Statistics Filtered by Ethnicity or Race 	 # of Dosage Units Dispensed # of Dosage Units Dispensed by CS Schedule # of Dosage Units Dispensed by Drug Class Statistics Filtered by Gender Identification Statistics Filtered by Geographic Location
 # of Authorized PDMP Users Enrolled □ # of Registrants in SDTC □ # of Registrants in SDTC by Practice/License Typ 	 □ # of Prescribers Enrolled in PDMP by License Type □ # of Dispensers Enrolled in PDMP by License Type ▼ # of Prescribers Enrolled in PDMP by Specialty □ # of Unique Prescribers
 # of Data Errors by Error Type # of Data Errors Corrected ✓ # of At-Risk Patients by Risk Factor ✓ Risk Factor Statistics by Time Frame 	 # of In-State Queries # of In-State Queries by Requestor Type # of Interstate Queries # of Interstate Queries by Requestor Type # of Positive Matches from Interstate Queries #
 # of Solicited Prescriber Reports ✓ # of Solicited Prescriber Reports by Requestor Type □ # of Unsolicited Prescriber Reports □ # of Unsolicited Prescriber Reports by Recipient Type □ # of Solicited Dispenser Reports □ # of Solicited Dispenser Reports by Requestor Type □ # of Unsolicited Dispenser Reports □ # of Unsolicited Dispenser Reports by Recipient Type □ # of Solicited Patient Reports ☑ # of Solicited Patient Reports □ # of Unsolicited Patient Reports 	 # of Solicited Statistical Reports by Requestor Typ # of Unsolicited Statistical Reports by Recipient Type # of Unique Requestors for Solicited Reports # of Unique Requestors by Requestor Type (sol. rep # of Unique Requestors for Unsolicited Rep # of Unique Recipients by Recipient Type (unsol. rep % Out-of-State Patien <5% % Out-of-State Prescribe <5% Data Analysis Resources Available: Epidemiologist

Authorized PDMP Users

Correctional Supervision/Solicited In-State Correctional Supervision/Solicited Out-of-State Dispenser Delegates - Licensed/Solicited In-State Dispenser Delegates - Licensed/Solicited Out-of-State Dispenser Delegates - Unlicensed/Solicited In-State Dispensers - Pharmacists/Solicited In-State Dispensers - Pharmacists/Solicited Out-of-State Drug Courts/Solicited In-State Drug Courts/Solicited Out-of-State Drug Treatment Providers/Solicited In-State Drug Treatment Providers/Solicited Out-of-State Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Solicited Out-of-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Solicited Out-of-State Law Enforcement - State/Unsolicited In-State Medicaid Drug Utilization and Review/Solicited In-State Medicaid Drug Utilization and Review/Solicited Outof-State Medicaid Fraud and Abuse/Solicited In-State Medicaid Fraud and Abuse/Solicited Out-of-State Medical Examiners and Coroners/Solicited In-State Medical Residents/Solicited In-State Medical Residents/Solicited Out-of-State Medical Residents/Unsolicited In-State Medical Residents/Unsolicited Out-of-State Medicare/Solicited In-State Medicare/Solicited Out-of-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Patients/Solicited In-State Patients/Solicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Licensed/Solicited Out-of-State Prescriber Delegates - Unlicensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited Out-of-State Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State

Prosecutors/Solicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-

State

Regulatory and Licensing Boards/Unsolicited In-State

Researchers/Solicited In-State

State Health Departments/Solicited In-State

Telemedicine Prescribers/Solicited in-State

Third Party Insurance Payers/Solicited In-State

Third Party Insurance Payers/Solicited Out-of-State

Workers Compensation State Insurance/Solicited In-State

Workers Compensation State Insurance/Solicited Out-of-State

Workers Compensation State/Solicited In-State

Workers Compensation State/Solicited Out-of-State

Engaged PDMP Users

Correctional Supervision/Solicited In-State Correctional Supervision/Solicited Out-of-State Dispenser Delegates - Licensed/Solicited In-State Dispenser Delegates - Licensed/Solicited Out-of-State Dispensers - Pharmacists/Solicited In-State Dispensers - Pharmacists/Solicited Out-of-State Drug Courts/Solicited In-State Drug Courts/Solicited Out-of-State Drug Treatment Providers/Solicited In-State Drug Treatment Providers/Solicited Out-of-State Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Solicited Out-of-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Solicited Out-of-State Medicaid Drug Utilization and Review/Solicited In-State Medicaid Drug Utilization and Review/Solicited Outof-State Medicaid Fraud and Abuse/Solicited In-State Medicaid Fraud and Abuse/Solicited Out-of-State Medical Examiners and Coroners/Solicited In-State Medical Residents/Solicited In-State Medical Residents/Solicited Out-of-State Medicare/Solicited In-State Medicare/Solicited Out-of-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Patients/Solicited In-State Patients/Solicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Licensed/Solicited Out-of-State Prescriber Delegates - Unlicensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited Out-of-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State Prosecutors/Solicited In-State Prosecutors/Solicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State Regulatory and Licensing Boards/Solicited Out-of-

State

Regulatory and Licensing Boards/Unsolicited In-State Telemedicine Prescribers/Solicited in-State Third Party Insurance Payers/Solicited In-State Third Party Insurance Payers/Solicited Out-of-State Workers Compensation State Insurance/Solicited In-State

Workers Compensation State Insurance/Solicited Out-of-State

Workers Compensation State/Solicited In-State
Workers Compensation State/Solicited Out-of-State

Budget

		3		
Total Annual Budget:	\$130,000.00	PDMP Staff:		2
# of Employees - Operational	al 2	# of Employees	- Other:	0
# of Employees - Technical:	0			
# of Employees - Analytical:	0			
		Funding Sou	ırce(s)	
Controlled Substance Registration Fee Licensing Fee				
		Technolog	gies	
Data Collection Entity:	Vendor		☐ State HII	E in place
Data Collection Vendor name		lealth		Integration Allowed
Data Storage Entity:	Vendor			TA integration
Data Storage Vendor name	Bamboo F	lealth		R connectivity
Report Generation Entity:	Vendor			access via integration
Report Generation Vendor name Bamboo Health		lealth	_	on FHIR apps
Data Access Method:	Web Porta	al/On-Line	ASAP Vers	ion Utilized: 4.2
Data Access Entity:	Vendor			
Data Access Vendor name	Bamboo F	lealth		
		Patient Mat	ching	
□ Refe	rential Matchin		☐ Exact !	Matching
□ Deterministic Matching		•	✓ Probablistic Matching	
✓ Manual Matching		J	☐ Probablistic and Manual Matching	
☐ Other Matching			· ·	
Access to patient match	hing algorithms	3		
Patient Matching Metrics Ava	• •			
Patient matching data eleme				
•				
Integration(s) Available				
Integration Type % Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov	't Paid by Facility Paid by Provider
EHR Integration 25-49%	PMPi	. 2.2 2) . 34 331	,	
_	1 1011 1	□ Data Manipulat	ad far Analysia	
☐ Data Downloaded/Stored ☐ Data Manipulated for Analysis				
☐ Data Incorporated with Interstate Data ☐ Multistate Integrations Allowed				
Integration Standards				
Alternate data available:				

Interstate Data Sharing Partner(s)

	interstate Da
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
District of Columbia	PMPi Hub
Idaho	PMPi Hub
Illinois	PMPi Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Kentucky	PMPi Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Montana	PMPi Hub
Nevada	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Puerto Rico	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Texas	PMPi Hub
Utah	PMPi Hub
Virginia	PMPi Hub
Washington	PMPi Hub
West Virginia	PMPi Hub
Wisconsin	PMPi Hub

PMPi Hub

Wyoming

PDMP Policies

Enabling legislation enacted:	2004	Data collection frequency:	Daily or next busin
PDMP operational:	2005	✓ Requirement for zero-repore	ting
User access date (any method):	2005	Frequency of zero-reporting:	within one business day
Jser electronic access date:	2005		
Date received electronic data:	2005		
nterstate sharing start date:	2012		
_aw/Statute citation:	NM Statute §30-31-16		
Regulation/Rule citation:	NM Admin Code §16.19.	29.1 to .15	
Or Shopper law/statute:	NM Statute §§ 30-31-25,	26-1-22	
Pill Mill law/statute:			
Pain Clinic law/statute: Jnauthorized Use or Disclosure: Enacted 42 CFR Part 2: 42 CFR Part 2 Details:	NM Admin Code §16.19.	29.14	
Required Notification to constant Mandated Use of Advisory Grand Payment method captured Ability to id prescriber special Patient consent required before Ability for users to set threshow Ability for users to do user-led Mandatory E-Prescribing (EP Compliance Process for Enro Compliance Process for Quer ICD-10 Codes Collected Deceased Patient Field Patient ID Required to be Prescribed Patient ID Required to be Prescribed Deceased Patient ID Required to Service Patient ID Required	ty ore PDMP data release olds for alert notices d alert notices CS) Ilment Mandates ry Mandate	✓ Data Retention Policy Data Retention Time: 3 yrs ☐ All Information Purged ☐ Patient Information Purged ☐ Prescriber Information Pur ☐ Dispenser Information Pur ☐ Drug Information Purged ☐ HIPAA Covered Entity ✓ Identifiable Data to State H☐ Identifiable Data to local H☐ Certified as CMS Specializ☐ Qualified PDMP with CMS☐ PDMP Disaster Recovery ypes Reported:	d rged rged Health Dept Jealth Dept zed Registry
✓ Ability to de-id data ✓ Authority to release de-id data De-identified data sharing condit	ions:		
De-Identified Data Retention Det □ Retain De-Identified Data	alis:		
Record Retention Detai Patient Notification of Breach Patient Breach Notification Methor E-prescribing required substan		☐ Written Notification of Bro	each
E-prescribing exemptions/waive Authority to enforce PDMP mand	dat Regulatory/Licensing	Board, PDMP	

Enrollment and Accounts

Enfollment and Accounts
☑ Superviser Review/audit of Delegate Account Number of Delegates allowed: 4
☐ Auto Enroll with License Renewal or App
Enrollment Method:
1.Create an account at https://newmexico.pmpaware.net/login2.Verify your email by clicking on the link in the autogenerated email you received when you created an account3.Upload or email a copy of your driver's license, state issued photo ID, or a pa
Practitioner IDs for PDMP Account:
DEA controlled substance registration number; State controlled substance registration number 2 Factor Authentication:
2 factor authentication not offered
Criteria for Dispensers to get account to upload data:
Submit New Dispenser Agent form with Registration ID Confirmation and copy of driver's license Criteria for Prescriber delegates to get account:
Must submit Authorized Agent form signed by practitioner and notarized. Practitioner may choose anyone they wish.
Criteria for Dispenser delegates to get account:
Submit New Dispenser Agent form with Registration ID Confirmation and copy of driver's license
Criteria for PAs to get account:
prescriber/patient relationship.
Criteria for Nurse Practitioners to get account:
prescriber/patient relationship.
Criteria for other users to get account:
Based on need if there is a regulation supporting it.
Requirements for Patients to get PDMP Report:
Patients may request a copy of their PMP history in person showing driver's license or with a mailed request that has been notarized.
Requirements for others to get PDMP Report:
Criteria for Online Non-healthcare accounts:
Licensing/regulatory Board investigators, Law Enforcement investigators (federal and state), Medical examiners/coroners
Data for Epidemiological Purposes: Authority to Release
✓ Law Enforcement On-line access to PDMP ✓ Law Enforcement Written Request access to PDMP Law Enforcement Access Method: Law Enforcement Access Requirements: Court Order/Approval
 ✓ PDMP users validated with DEA Registration Fil ✓ PDMP users validated with NPI File ✓ PDMP users validated with State Licensing Board users without DEA #:

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment Prescriber - Mandatory PDMP Enrollment

Statute/Regulation Citation:

NMAC 16.10.14.8 NMAC 16.11.2.10

NMAC 16.12.9.9

NMAC 16.16.15.10

NMAC 16.17.4.10

NMAC 16.19.20.8

NMAC 16.19.4.17

NMAC 16.21.9.10

NINIAC 10.21.9.10

NMAC 16.22.30.8

NMAC 16.5.57.10

NMAC 8.321.2

NMAC 16.11.2.11

Use Mandates

Dispenser - Mandatory PDMP Use Prescriber - Mandatory PDMP Use

Statute/Regulation Citation:

NMAC 16.11.2.11

NMAC 16.19.10.11 (T)(7)

§ 26-1-16.1

NMAC 16.10.14.8

NMAC 16.11.2.10

NMAC 16.12.9.9

NMAC 16.16.15.10

NMAC 16.17.4.10

NMAC 16.17.4.8

NMAC 16.19.4.16

NMAC 16.19.4.17

NMAC 16.21.9.10

NMAC 16.22.30.8

NMAC 16.5.57.10

Training on Enrollment and Use

Researcher - Training Required Interactive online training
Prescriber - Training Required Interactive online training
Patient - Training Provided Interactive online training
Licensing Board - Training Required Interactive online training
Law Enforcement - Training Required Interactive online training
Dispenser - Training Required Interactive online training

PDMP Queries

Interactive online training

 \square Ability to search for multiple patients in one query Maximum number of patients in one query 1

Patient Query Date Ran >3 years Other Query Date Range:

Minimum data elements to query for healthcare user: Last name, first name, DOB

Query by partial data elements by healthcare user:

Last name, first name

Optional data elements to query by healthcare user: other commonly used demographics

Minimum data elements to query for non-healthcare user: Last name, first name, DOB

Query by partial data elements by non-healthcare user: Last name, first name

Optional data elements to query by non-healthcare user: other commonly used demographics

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: Quarterly

Delivery method for unsolicited alerts/reports: Report sent via email

Delivery method for unsolicited alerts/reports - LE:

Attorney General - Training Required

Delivery method for unsolicited alerts/reports - Boards: Report sent via email

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinar	rians:	
Criteria for veterinarian queries:		
\square Veterinarian access to owner's prescrip	otion history	\square Veterinary Icon on PDMP Report
☐ Reporting Specifications		
Reporting Method:		
Reporting Specifications:		
Data Fields:		
Reporting Description:		
\square Reporting Mandate Compliance		
Reporting Compliance Details:		
Reporting Mandate Actions:		
Reporting Issues:		to have an NPI number. This was a missions. This was changed to be red" to bypass this error.
Reporting Misc Information:	•	•
☐ Enrollment Mandate Compliance		
Enrollment Description:	Veterinarians are exempted from	om enrollment as data requesters
Enrollment Mandate Compliance Details:	·	·
Enrollment Mandate Criteria:		
☐ Query Mandate Compliance		
Query Description:	query the database; however,	ess to the NM PMP and can voluntarily since veterinarian prescriptions are not escription data entry, the queried PMP report , there is r
Query Mandate Compliance Details:		
Query Mandate Criteria:		

PDMP Effectiveness Measures

Substance Use Disorder Activities Tools or Resources ☐ MAT Services Other: ☐ MOUD Services ☐ Harm Reduction Strategies ☐ Mental Health Assistance Services ☐ Employee Assistance Programs ☐ Housing Assistance Programs ☐ Re-Entry Programs Surveillance Activities ☐ Emergency Department Data ☐ Medical Examiner/Coroner Data Data Sources for Surveillance Activities: **Initiated Actions** ☐ Resources to Affected Areas Other Actions: ☐ Directed Training on Prescribing ☐ Prescription Drug Tool Kits ☐ Risk Evaluation/Analysis on PDMP Reports

☐ Referrals to SUD Organizations

✓ Prevent disruption of patient services

☐ Referrals to OFR Teams