



Prescription Drug Monitoring Program Training and Technical Assistance Center

Maine

PDMP acronym: **ME PMP** Region **East**
 Agency Responsible: **Maine Department of Health and Human Services, Office of Substance Abuse**
 Agency Type: **Substance Abuse Agency**

PDMP Web Resources/Links

PDMP Website: <https://www.maine.gov/dhhs/obh/providers/prescription-drug-monitoring-program>
 PDMP Email: PMP@maine.gov
 PDMP Register Website: <https://maine.pmpaware.net>
 User Account Manual: https://www.maine.gov/dhhs/sites/maine.gov.dhhs/files/inline-files/ME-PMP-AWARxE-User-Support-Manual_v2.2%281%29.pdf
 PDMP Query Website: <https://maine.pmpaware.net>
 PDMP Data Upload Website: <https://pmpclearinghouse.net>
 Data Upload Manual: https://www.maine.gov/dhhs/sites/maine.gov.dhhs/files/inline-files/ME%20Data%20Submission%20Dispenser%20Guide_v2.1_et.pdf
 Statute/Regulation Website: <https://www.maine.gov/dhhs/obh/about/obh-rules>
 Opioid Guidelines Website:
 PDMP FAQs: <https://www.maine.gov/dhhs/obh/providers/pmp-faq>
 Integration Guidance: https://www.maine.gov/dhhs/sites/maine.gov.dhhs/files/inline-files/ME_PMP_Welcome_Packet_10.12.21_1.pdf
 PDMP Statistics Website: <https://mainedrugdata.org/>
 Opioid Dashboard Website: <http://www.maineow.com/#/home>
 Training Website: <https://www.maine.gov/dhhs/obh/providers/prescription-drug-monitoring-program>

PDMP Contact Information

Contact Name: Mock, Elisabeth - PMP Clinical and Policy Advisor	Contact Name: Marlowe, Jennifer - PMP & IT Project Coordinator
Address: 41 Anthony Avenue	Address: 41 Anthony Avenue
City State Zip: Augusta, ME 04330	City State Zip: Augusta, ME 04330
Telephone:	Telephone: 2074411423
Fax: 2072874334	Fax: 2072874334
Email: Elisabeth.Mock@maine.gov	Email: jennifer.marlowe@maine.gov

State Population and Number of Registrants

State population: 1,402,106 DEA Prescriber total: 10,414 DEA Dispenser total: 313

Data Transmitter(s)

Dispensing Practitioner	Dispensing Veterinarians
Indian Health Services	Pharmacy (In-State)
Pharmacy (Mail Order In-State)	Pharmacy (Mail Order Out of State)
Veterans Administration	

Substances Monitored

Drugs of Concern	Schedules II - V
----------------------------------	----------------------------------

Alternate Data Sources

ARCOS Reports	Naloxone/Narcan Dispensations
Pharmaceutical Manufacturers/Distributors	Registrant Disciplinary History/Status

Available Reports

Annual PDMP Reports	Clinical Alerts
Customized Reports by User Type	Data Dashboards
Dispenser Reports to Law Enforcement	Drug Trend Reports
Geomapping of Prescription Data	Licensee Reports to Licensing Board
MME Calculations	Multiple Provider Episode Reports
Patient Query Lists to Licensing Boards	Patient Query Lists to Prescribers
Patient Reports to Dispensers	Patient Reports to Law Enforcement
Patient Reports to Licensing Boards	Patient Reports to Prescribers
Patient Reports with Summary Data	PDMP Evaluation Reports
Peer Comparison Reports	Prescriber Report Cards
Prescriber Reports to Law Enforcement	Prescription Drug Combinations
Registrant Query Lists to Licensing Boards	Registrant Reports to Prescribers
Risk Scores	Statewide Statistics

Statistical Capabilities

- # of Prescription Filled
 - # of Prescriptions Filled by CS Schedule
 - # of Prescriptions Filled by Drug Class
 - Statistics Filtered by Age or Age Range
 - Statistics Filtered by Ethnicity or Race

 - # of Authorized PDMP Users Enrolled
 - # of Registrants in SDTC
 - # of Registrants in SDTC by Practice/License Typ

 - # of Data Errors by Error Type
 - # of Data Errors Corrected
 - # of At-Risk Patients by Risk Factor
 - Risk Factor Statistics by Time Frame

 - # of Solicited Prescriber Reports
 - # of Solicited Prescriber Reports by Requestor Type
 - # of Unsolicited Prescriber Reports
 - # of Unsolicited Prescriber Reports by Recipient Type
 - # of Solicited Dispenser Reports
 - # of Solicited Dispenser Reports by Requestor Type
 - # of Unsolicited Dispenser Reports
 - # of Unsolicited Dispenser Reports by Recipient Type
 - # of Solicited Patient Reports
 - # of Solicited Patient Reports by Requestor Type
 - # of Unsolicited Patient Reports
 - # of Unsolicited Patient Reports by Recipient Type
- # of Dosage Units Dispensed
 - # of Dosage Units Dispensed by CS Schedule
 - # of Dosage Units Dispensed by Drug Class
 - Statistics Filtered by Gender Identification
 - Statistics Filtered by Geographic Location

 - # of Prescribers Enrolled in PDMP by License Type
 - # of Dispensers Enrolled in PDMP by License Type
 - # of Prescribers Enrolled in PDMP by Specialty
 - # of Unique Prescribers

 - # of In-State Queries
 - # of In-State Queries by Requestor Type
 - # of Interstate Queries
 - # of Interstate Queries by Requestor Type
 - # of Positive Matches from Interstate Queries

 - # of Solicited Statistical Reports by Requestor Typ
 - # of Unsolicited Statistical Reports by Recipient Type
 - # of Unique Requestors for Solicited Reports
 - # of Unique Requestors by Requestor Type (sol. rep
 - # of Unique Requestors for Unsolicited Rep
 - # of Unique Recipients by Recipient Type (unsol. rep
- % Out-of-State Patien
- % Out-of-State Prescribe
- Data Analysis Resources Available:
[Clinical Practitioner](#)
-

Authorized PDMP Users

Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacies/Solicited In-State
Dispensers - Pharmacies/Solicited Out-of-State
Dispensers - Pharmacies/Unsolicited In-State
Dispensers - Pharmacies/Unsolicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Dispensers - Pharmacists/Unsolicited Out-of-State
Drug Courts/Solicited In-State
Drug Courts/Unsolicited In-State
Drug Treatment Providers/Solicited In-State
Healthcare Facilities and Institutions/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Federal/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Solicited Out-of-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Solicited Out-of-State
Law Enforcement - State/Unsolicited In-State
Marijuana Dispensaries/Solicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Examiners and Coroners/Unsolicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Medical Residents/Unsolicited In-State
Medical Residents/Unsolicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Nurse Practitioners/Unsolicited Out-of-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Physician Assistants/Unsolicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-State

Prescriber Delegates - Unlicensed/Solicited In-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Prosecutors/Solicited In-State

Prosecutors/Unsolicited In-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-State

Regulatory and Licensing Boards/Unsolicited In-State

Researchers/Solicited In-State

Researchers/Solicited Out-of-State

State Health Departments/Solicited In-State

Telemedicine Prescribers/Solicited in-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispensers - Pharmacies/Solicited In-State
Dispensers - Pharmacies/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Drug Treatment Providers/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Solicited Out-of-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Solicited Out-of-State
Medical Examiners and Coroners/Solicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Medical Residents/Unsolicited In-State
Medical Residents/Unsolicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Nurse Practitioners/Unsolicited Out-of-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Physician Assistants/Unsolicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Researchers/Solicited In-State
Researchers/Solicited Out-of-State
Telemedicine Prescribers/Solicited in-State

Budget

Total Annual Budget: **\$500,000.00** **PDMP Staff:** **7**
of Employees - Operational: 3 # of Employees - Other: 0
of Employees - Technical: 3
of Employees - Analytical: 1

Funding Source(s)

CDC Grant CDC Grant
Controlled Substance Registration Fee State General Fund

Technologies

Data Collection Entity: Vendor State HIE in place
Data Collection Vendor name: Bamboo Health RxCheck Integration Allowed
Data Storage Entity: Vendor VHA VISTA integration
Data Storage Vendor name: Bamboo Health HL7 FHIR connectivity
Report Generation Entity: Vendor Delegate access via integration
Report Generation Vendor name: Bamboo Health SMART on FHIR apps
Data Access Method: Web Portal/On-Line ASAP Version Utilized: 4.2A
Data Access Entity: Vendor
Data Access Vendor name: Bamboo Health

Patient Matching

- Referential Matching
- Deterministic Matching
- Manual Matching
- Other Matching
- Exact Matching
- Probabilistic Matching
- Probabilistic and Manual Matching

Manual matching (human adjudicators manually review potential matches and make a determination whether or not two records match based on the data available)

Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements: Patient last name, Patient first name, Patient address, Patient date of birth, Patient gender

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	50-74%	PMPi Hub				Unknown

- Data Downloaded/Stored
- Data Manipulated for Analysis
- Data Incorporated with Interstate Data
- Multistate Integrations Allowed

Integration Standards

Alternate data available:

Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider

[HIE Integration](#) [0-24%](#) [PMPi Hub](#)

- Data Downloaded/Stored
- Data Incorporated with Interstate Data
- Data Manipulated for Analysis
- Multistate Integrations Allowed

Integration Standards

Alternate data available:

Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider

[PDS Integration](#) [10-24%](#) [PMPi Hub](#) [Unknown](#)

- Data Downloaded/Stored
- Data Incorporated with Interstate Data
- Data Manipulated for Analysis
- Multistate Integrations Allowed

Integration Standards

[Only prescribers are allowed to view PDMP records](#)

Alternate data available:

[Decedent Alerts](#)

Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Florida	PMPi Hub
Georgia	PMPi Hub
Idaho	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Louisiana	PMPi Hub
Maryland	PMPi Hub
Maryland	RxCheck Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
New Hampshire	PMPi Hub
New Jersey	PMPi Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Pennsylvania	PMPi Hub
Puerto Rico	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Vermont	PMPi Hub
Virginia	PMPi Hub

PDMP Policies

Enabling legislation enacted: 2003
Data collection frequency: Daily or next busin
PDMP operational: 2004
User access date (any method): 2005
Frequency of zero-reporting: quarterly

User electronic access date: 2005

Date received electronic data: 2004

Interstate sharing start date: 2016

Law/Statute citation: ME Rev Statute Title 22 Chapter 1603, §§7245 to 7252

Regulation/Rule citation: ME Code Regs §§14-118 Chapter 11

Dr Shopper law/statute: ME 17-A MRSA §§ 1108

Pill Mill law/statute:

Pain Clinic law/statute:

Unauthorized Use or Disclosure: ME Rev Statute Title 22 Chapter 1603, §7251(2)

Enacted 42 CFR Part 2:

42 CFR Part 2 Details:

- Required Notification to consumers
- Mandated Use of Advisory Group
- Payment method captured
- Ability to id prescriber specialty
- Patient consent required before PDMP data release
- Ability for users to set thresholds for alert notices
- Ability for users to do user-led alert notices
- Mandatory E-Prescribing (EPCS)
- Compliance Process for Enrollment Mandates
- Compliance Process for Query Mandate
- ICD-10 Codes Collected
- Deceased Patient Field
- Engaged in Academic Detailing
- Patient ID Required to be Presented to Dispense ID Types Reported: Patient Patient
- Data Retention Policy
Data Retention Time: 6 years
- All Information Purged
- Patient Information Purged
- Prescriber Information Purged
- Dispenser Information Purged
- Drug Information Purged
- HIPAA Covered Entity
- Identifiable Data to State Health Dept
- Identifiable Data to local Health Dept
- Certified as CMS Specialized Registry
- Qualified PDMP with CMS
- PDMP Disaster Recovery Plan

Ability to de-id data

Authority to release de-id data

De-identified data sharing conditions: need a MOU or data sharing agreement that has been approved by PMP

De-Identified Data Retention Details: Once patient, practitioner, and pharmacist identifying information has been removed, the aggregated data may be retained indefinitely.

Retain De-Identified Data

Record Retention Detai 6 years

Patient Notification of Breach

Written Notification of Breach

Patient Breach Notification Method: Mail

Patient Breach Notification Method Oth Breach Notification It is the policy of Appriss to comply with the provisions contained in HITECH/ARRA and the Omnibus Final Rule regarding notification in the case of Breach. Appriss shall, in the case of a Breach of Unsecured Protected Health Infor

E-prescribing required substan Controlled Substances

E-prescribing exemptions/waive Maine has a form to fill out that defines there agency, reason for waiver and plan in place, if applicable, to begin e-prescribing.

Authority to enforce PDMP mandat Regulatory/Licensing Board, PDMP

Enrollment and Accounts

Supervisor Review/audit of Delegate Account Number of Delegates allowed: [not limited](#)

Auto Enroll with License Renewal or App

Enrollment Method:

[Prescribers are auto enrolled per the Board's, Dispensers and delegates are manual](#)

Practitioner IDs for PDMP Account:

[DEA controlled substance registration number; Licensing Board number; National Provider Identifier; NCPDP number;](#)

2 Factor Authentication:

[2 factor authentication not offered](#)

Criteria for Dispensers to get account to upload data:

Criteria for Prescriber delegates to get account:

[License in good standing](#)

Criteria for Dispenser delegates to get account:

Criteria for PAs to get account:

[License in good standing](#)

Criteria for Nurse Practitioners to get account:

[License in good standing](#)

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

[Fill out a request for person PHI form; present ID to get a copy; policy to allow notarized copy of their id or designee can pick it up for them with proper id](#)

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

[Licensing/regulatory Board investigators, Law Enforcement investigators \(state\), Medical Examiners/coroners](#)

Data for Epidemiological Purposes: [Authority to Release](#)

Law Enforcement On-line access to PDMP Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

[Must be a grand jury subpoena submitted in writing to the PDMP Coordinator](#)

Law Enforcement Access Requirements: [Court Order/Approval](#)

[Subpoena](#)

PDMP users validated with DEA Registration File PDMP Access without DEA Number

PDMP users validated with NPI File Validation Process for [Yes, they are categorized as such.](#)

PDMP users validated with State Licensing Board users without DEA #:

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment

Prescriber - Mandatory PDMP Enrollment

Statute/Regulation Citation:

CMR 14-118-011 § 5

ME ADC 02383, Ch. 12 § 5

Use Mandates

Dispenser - Mandatory PDMP Use

Prescriber - Mandatory PDMP Use

Statute/Regulation Citation:

22 § 7253

CMR 14-118-11 § 5

CMR 02-373-002 § 5

CMR 02-373-21 § 3

CMR 02-380-21

CMR 02-396-21 § 3

CMR 10-144-101 § 65

CMR 02-383, Ch. 12 § 5

Training on Enrollment and Use

Researcher - Training Provided	In-person; Interactive online training; User Guides
Prescriber - Training Required	In-person; Interactive online training; User Guides
Licensing Board - Training Provided	In-person; Interactive online training; User Guides
Dispenser - Training Required	In-person; Interactive online training; User Guides

PDMP Queries

<input checked="" type="checkbox"/> Ability to search for multiple patients in one query	Maximum number of patients in one query		
Patient Query Date Ran	>3 years	Other Query Date Range:	
Minimum data elements to query for healthcare user:			first and last name, date of birth
Query by partial data elements by healthcare user:			
Optional data elements to query by healthcare user:			address, gender, exact or soundex, county, zip code
Minimum data elements to query for non-healthcare user:			first and last name, date of birth
Query by partial data elements by non-healthcare user:			
Optional data elements to query by non-healthcare user:			address, gender, exact or soundex, county, zip code

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:	quarterly
Delivery method for unsolicited alerts/reports:	Notification sent via email and available within the system when the provider logs in.
Delivery method for unsolicited alerts/reports - LE:	
Delivery method for unsolicited alerts/reports - Boards:	
<input checked="" type="checkbox"/> Unsolicited alerts/reports to practitioners not enrolled in PDMP	

Veterinary Policies

Data transmission frequency for Veterinarians: [Daily](#)

Criteria for veterinarian queries: [Animal Owner's Name and Date of Birth](#)

Veterinarian access to owner's prescription history

Veterinary Icon on PDMP Report

Reporting Specifications

Reporting Method: [Rules not yet promulgated](#)

Reporting Specifications:

Data Fields: [Rules not yet promulgated](#)

Reporting Description: [Veterinarians are required to report](#)

Reporting Mandate Compliance

Reporting Compliance Details:

Reporting Mandate Actions:

Reporting Issues:

Reporting Misc Information:

Enrollment Mandate Compliance

Enrollment Description: [Veterinarians can voluntarily enroll as data requesters with the PDMP and do enroll as data requestors](#)

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

Query Mandate Compliance

Query Description: [Veterinarians are required by statute/rule/policy to query](#)

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

- Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
 - Reduction in incidence of fraudulent prescriptions
 - Reduction in incidence of multiple provider episodes
 - Reduction in number of benzodiazepine dosage units dispensed
 - Reduction in number of benzodiazepine prescriptions issued
 - Reduction in number of opioid dosage units dispensed
 - Reduction in number of opioid prescriptions issued
 - Reduction in number of stimulant prescriptions issued
 - Reduction in number of stimulant dosage units dispensed
-

Substance Use Disorder Activities

Tools or Resources

- MAT Services
 - MOUD Services
 - Harm Reduction Strategies
 - Mental Health Assistance Services
 - Employee Assistance Programs
 - Housing Assistance Programs
 - Re-Entry Programs
- Other:

Surveillance Activities

- Emergency Department Data
 - Medical Examiner/Coroner Data
- Data Sources for Surveillance Activities:

Initiated Actions

- Resources to Affected Areas
 - Directed Training on Prescribing
 - Prescription Drug Tool Kits
 - Risk Evaluation/Analysis on PDMP Reports
 - Referrals to SUD Organizations
 - Referrals to OFR Teams
 - Prevent disruption of patient services
-