

## Prescription Drug Monitoring Program Training and Technical Assistance Center

## lowa

PDMP acronym: Iowa Prescription Monitoring Program (PMP) Region North

Agency Responsible: Iowa Department of Inspections, Appeals, & Licensing

Agency Type: Professional Licensing Agency

PDMP Web Resources/Links

PDMP Website: https://dial.iowa.gov/licenses/medical/pharmacy/prescription-monitoring-

program#training-user-guides-and-reference-materials

PDMP Email: https://stateofiowa.seamlessdocs.com/f/IBPEcontact\_us

PDMP Register Website: https://iowa/pmpaware.net

User Account Manual: https://dial.iowa.gov/media/7077/download?inline=

PDMP Query Website: https://iowa/pmpaware.net

PDMP Data Upload Website: www.iarxreport.com

Data Upload Manual: https://dial.iowa.gov/media/7113/download?inline=

Statute/Regulation Website: https://www.legis.iowa.gov/law/statutory;

https://www.legis.iowa.gov/docs/iac/chapter/02-13-2019.657.37.pdf

Opioid Guidelines Website:

PDMP FAQs: https://dial.iowa.gov/media/7109/download?inline=

Integration Guidance: https://dial.iowa.gov/licenses/medical/pharmacy/prescription-monitoring-

program#integration-with-pmp

PDMP Statistics Website: https://dial.iowa.gov/licenses/medical/pharmacy/prescription-monitoring-

program#pmp-annual-report-to-the-governor-and-iowa-legislature

Opioid Dashboard Website:

Training Website: https://dial.iowa.gov/licenses/medical/pharmacy/prescription-monitoring-

program#training-user-guides-and-reference-materials

### **PDMP Contact Information**

Contact Name: Vacant - Director of PMP Contact Name: Vacant - PMP Admin

Address: 6200 Park Avenue, Ste 100 Address: 6200 Park Avenue, Ste 100
City State Zip: Des Moines, IA 50321-1270 City State Zip: Des Moines, IA 50321-1270

Telephone: 5157292465 Telephone: 5157253492
Fax: 5152814609 Fax: 5152814609

Email: pmp@iowa.gov Email: pmp@iowa.gov

Contact Name: Smith, Sharon - Licensing Speciliast

Address: 6200 Park Avenue, Ste 100
City State Zip: Des Moines, IA 50321-1270

Telephone: 515725-3487
Fax: 5152814609
Email: pmp@iowa.gov

### State Population and Number of Registrants

State population: 3,214,315 DEA Prescriber total: 19,887 DEA Dispenser total: 713

Data Transmitter(s)

Correctional Facility Pharmacy

Department of Defense

Dispensing Practitioner

Indian Health Services

Pharmacy (In-State) Pharmacy (Mail Order In-State)
Pharmacy (Mail Order Out of State) Pharmacy (Other Out of State)

Tribal Pharmacy Veterans Administration

**Substances Monitored** 

Drugs of Concern Schedules II - V

**Alternate Data Sources** 

Naloxone/Narcan Administrations Naloxone/Narcan Dispensations

Substance Use Disorder Treatment Options

**Available Reports** 

Annual PDMP Reports Dispenser Reports to Law Enforcement

Licensee Reports to Licensing Board MME Calculations
Multiple Provider Episode Reports Overdose Reports

Patient Query Lists to Dispensers Patient Query Lists to Licensing Boards

Patient Query Lists to Prescribers Patient Reports to Dispensers

Patient Reports to Law Enforcement Patient Reports to Licensing Boards

Patient Reports to Prescribers PDMP Evaluation Reports
Peer Comparison Reports Prescriber Report Cards

Prescriber Reports to Law Enforcement Prescription Drug Combinations
Registrant Query Lists to Licensing Boards Registrant Reports to Prescribers

Risk Scores

# Statistical Capabilities

<ul> <li>  # of Prescription Filled</li> <li>  # of Prescriptions Filled by CS Schedule</li> <li>  # of Prescriptions Filled by Drug Class</li> <li>  Statistics Filtered by Age or Age Range</li> <li>  Statistics Filtered by Ethnicity or Race</li> </ul>	<ul> <li>         # of Dosage Units Dispensed     </li> <li>         # of Dosage Units Dispensed by CS Schedule     </li> <li>         # of Dosage Units Dispensed by Drug Class     </li> <li>         Statistics Filtered by Gender Identification     </li> <li>         Statistics Filtered by Geographic Location     </li> </ul>
<ul> <li>         # of Authorized PDMP Users Enrolled     </li> <li>         # of Registrants in SDTC     </li> <li>         # of Registrants in SDTC by Practice/License Typ     </li> </ul>	<ul> <li>         # of Prescribers Enrolled in PDMP by License Type         □ # of Dispensers Enrolled in PDMP by License Type         □ # of Prescribers Enrolled in PDMP by Specialty         ₩ # of Unique Prescribers     </li> </ul>
<ul> <li> ☐ # of Data Errors by Error Type</li> <li> ☐ # of Data Errors Corrected</li> <li> ☐ # of At-Risk Patients by Risk Factor</li> <li> ☐ Risk Factor Statistics by Time Frame</li> </ul>	<ul> <li>  # of In-State Queries</li> <li> # of In-State Queries by Requestor Type</li> <li> # of Interstate Queries</li> <li> # of Interstate Queries by Requestor Type</li> <li> # of Positive Matches from Interstate Queries</li> </ul>
<ul> <li>         # of Solicited Prescriber Reports         <ul> <li>             # of Solicited Prescriber Reports by Requestor Type</li> <li>             # of Unsolicited Prescriber Reports</li> <li>             # of Solicited Prescriber Reports by Recipient Type</li> <li>             # of Solicited Dispenser Reports</li> <li>             # of Unsolicited Dispenser Reports by Requestor Type</li> <li>             # of Unsolicited Dispenser Reports</li> <li>             # of Solicited Dispenser Reports by Recipient Type</li> <li>             # of Solicited Patient Reports by Requestor Type</li> <li>             # of Unsolicited Patient Reports</li> <li>             # of Unsolicited Patient Reports</li> </ul> </li> </ul>	<ul> <li>         # of Solicited Statistical Reports by Requestor Typ         □ # of Unsolicited Statistical Reports by Recipient Type         ₩ # of Unique Requestors for Solicited Reports         ₩ # of Unique Requestors by Requestor Type (sol. rep         □ # of Unique Requestors for Unsolicited Rep         □ # of Unique Recipients by Recipient Type (unsol. rep         ₩ Out-of-State Patien</li></ul>

#### **Authorized PDMP Users**

Dispenser Delegates - Licensed/Solicited In-State

Dispenser Delegates - Licensed/Solicited Out-of-

State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Dispensers - Pharmacists/Unsolicited In-State

Dispensers - Pharmacists/Unsolicited Out-of-State

Healthcare Facilities and Institutions/Solicited In-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Federal/Solicited Out-of-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - Local/Solicited Out-of-State

Law Enforcement - State/Solicited In-State

Law Enforcement - State/Solicited Out-of-State

Medical Examiners and Coroners/Solicited In-State

Medical Interns/Solicited In-State

Medical Interns/Solicited Out-of-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Nurse Practitioners/Unsolicited In-State

Nurse Practitioners/Unsolicited Out-of-State

Patients/Solicited In-State

Patients/Solicited Out-of-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Physician Assistants/Unsolicited In-State

Physician Assistants/Unsolicited Out-of-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-

State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-

State

Telemedicine Prescribers/Solicited in-State

### **Engaged PDMP Users**

Dispenser Delegates - Licensed/Solicited In-State

Dispenser Delegates - Licensed/Solicited Out-of-

State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Dispensers - Pharmacists/Unsolicited In-State

Dispensers - Pharmacists/Unsolicited Out-of-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Federal/Solicited Out-of-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - Local/Solicited Out-of-State

Law Enforcement - State/Solicited In-State

Law Enforcement - State/Solicited Out-of-State

Medical Interns/Solicited In-State

Medical Interns/Solicited Out-of-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Nurse Practitioners/Unsolicited In-State

Nurse Practitioners/Unsolicited Out-of-State

Patients/Solicited In-State

Patients/Solicited Out-of-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Physician Assistants/Unsolicited In-State

Physician Assistants/Unsolicited Out-of-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-

State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-

State

Telemedicine Prescribers/Solicited in-State

# Budget

Total Annual Budget: \$72 # of Employees - Operational # of Employees - Technical: # of Employees - Analytical:	2 <b>7,350.00</b> 1.75 0 .25	PDMP Staff: # of Employees		2. <b>5</b> 5	
		Funding So	urce(s)		
CDC Grant		Co	ontrolled Substance	Registration Fee	е
		Technolo	gies		
Data Collection Entity: Data Collection Vendor name Data Storage Entity: Data Storage Vendor name Report Generation Entity: Report Generation Vendor name Data Access Method: Data Access Entity: Data Access Vendor name	Vendor Bamboo H Vendor Bamboo H Vendor Bamboo H Web Porta Vendor Bamboo H	lealth lealth al/On-Line	✓ VHA VISTA □ HL7 FHIR	ntegration Allowe A integration connectivity ccess via integra FHIR apps	
		Patient Ma	tching		
☐ Referential Matching ☐ Deterministic Match ☑ Manual Matching ☐ Other Matching ☐ Access to patient matching algorithms Patient Matching Metrics Available: Patient matching data elements:		hing			
Integration(s) Available					
Integration Type % Providers I EHR Integration 50-74%  ☑ Data Downloaded/Stored ☑ Data Incorporated with Inters Integration Standards Alternate data available:	Hub Used PMPi state Data	☐ Data Manipula  ✓ Multistate Integ  PMPi:HL7, NCP	•	Annual Fee	Paid by Provider Per User
Integration Type % Providers I PDS Integration 50-74%  ☑ Data Downloaded/Stored ☑ Data Incorporated with Inters Integration Standards Alternate data available:	Hub Used PMPi state Data	Unknown  ☐ Data Manipula  ☑ Multistate Integ PMPi:HL7, NCP	•	Unknown RxCheck 2.1	Paid by Provider Unknown

# Interstate Data Sharing Partner(s)

	iliterstate Da
Alabama	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
District of Columbia	PMPi Hub
Florida	PMPi Hub
Georgia	PMPi Hub
Illinois	PMPi Hub
Kansas	PMPi Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Montana	PMPi Hub
Nevada	PMPi Hub
New Hampshire	PMPi Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Puerto Rico	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Utah	PMPi Hub
Vermont	PMPi Hub
Virginia	PMPi Hub
Washington	PMPi Hub
West Virginia	PMPi Hub
Wisconsin	PMPi Hub
Wyoming	PMPi Hub

## PDMP Policies

Enabling legislation enacted:	2006	Data collection frequency:	Daily or next busin	
PDMP operational:	2009	✓ Requirement for zero-report	ting	
User access date (any method):	2009	Frequency of zero-reporting:	next business day	
Jser electronic access date:	2009			
Date received electronic data:	2009			
nterstate sharing start date:	2014			
_aw/Statute citation:	IA Code §§124.551 to .5	558; §155A.13B		
Regulation/Rule citation:	IA Admin Code 657-37.1	I to 37.9		
Or Shopper law/statute:	ICA §§ 155A.23, 155A.2	4		
Pill Mill law/statute:	lowa Code section 155A	23		
Pain Clinic law/statute: Unauthorized Use or Disclosure: Enacted 42 CFR Part 2: 42 CFR Part 2 Details:	IA Code §124.558			
<ul> <li>□ Required Notification to consumers</li> <li>✓ Mandated Use of Advisory Group</li> <li>✓ Payment method captured</li> <li>✓ Ability to id prescriber specialty</li> <li>□ Patient consent required before PDMP data release</li> <li>□ Ability for users to set thresholds for alert notices</li> <li>✓ Ability for users to do user-led alert notices</li> <li>✓ Mandatory E-Prescribing (EPCS)</li> <li>✓ Compliance Process for Enrollment Mandates</li> <li>✓ Compliance Process for Query Mandate</li> <li>□ ICD-10 Codes Collected</li> <li>□ Deceased Patient Field</li> <li>✓ Engaged in Academic Detailing</li> <li>□ Patient ID Required to be Presented to Dispense ID T</li> </ul>		<ul> <li>✓ Data Retention Policy</li> <li>Data Retention Time: 4 years</li> <li>✓ All Information Purged</li> <li>□ Patient Information Purged</li> <li>□ Dispenser Information Purged</li> <li>□ Drug Information Purged</li> <li>□ Drug Information Purged</li> <li>☑ HIPAA Covered Entity</li> <li>☑ Identifiable Data to State Health Dept</li> <li>□ Identifiable Data to local Health Dept</li> <li>☑ Certified as CMS Specialized Registry</li> <li>□ Qualified PDMP with CMS</li> <li>☑ PDMP Disaster Recovery Plan</li> <li>ypes Reported:</li> </ul>		
<ul> <li>✓ Ability to de-id data</li> <li>✓ Authority to release de-id data</li> <li>De-identified data sharing condit</li> <li>De-Identified Data Retention Det</li> <li>☐ Retain De-Identified Data</li> </ul>	ions: approval required	by PMP advisory council		
Record Retention Detai All inform		s is purged on a quarterly basis armacies, prescribers, etc.	prescriptions, patients,	
✓ Patient Notification of Breach  Patient Breach Notification Methor  Patient Breach Notification of Breach  Patient Breach Notification of Breach  Patient Breach Notification of Breach  Patient Breach Notification Methor  Patient Breach Not	od: Other	✓ Written Notification of Bro	each	
E-prescribing required substan		s and non-controlled prescripti		
E-prescribing exemptions/waive	Pharmacy. See	Pharmacy. Individually determated a.gov/sites/default/files/documents.		
Authority to enforce PDMP mand		Board, PDMP		

## **Enrollment and Accounts**

Lindinent and Accounts
☐ Superviser Review/audit of Delegate Account Number of Delegates allowed: 3
☐ Auto Enroll with License Renewal or App
Enrollment Method:
Prescribers, pharmacists, practitioner agents, law enforcement officials and regulatory users register online and accounts are approved by PMP administrator following verification of credentials.  Practitioner IDs for PDMP Account:
DEA controlled substance registration number; Licensing Board number; National Provider Identifier; State controlled substance registration number
2 Factor Authentication:
2 factor authentication not offered
Criteria for Dispensers to get account to upload data:
Iowa-licensed pharmacy (in-state or nonresident) with federal DEA registration.  Criteria for Prescriber delegates to get account:
Licensed, registered, or certified health care professional practicing under the supervision of a practitioner who wants to delegate access to the PMP on behalf of the practitioner; the supervising practitioner must be a registered PMP user; agent registr
Criteria for Dispenser delegates to get account:
Licensed, registered, or certified health care professional practicing under the supervision of a practitioner who wants to delegate access to the PMP on behalf of the practitioner; the supervising practitioner must be a registered PMP user; agent registr
Criteria for PAs to get account:
Must be licensed and must have a valid DEA registration number. We must be able to verify both the current license and the DEA registration. A PA located in Iowa must also maintain Iowa Controlled Substances Act registration, which is verified with the Bo
Criteria for Nurse Practitioners to get account:
Must be licensed and must have a valid DEA registration number. We must be able to verify both the current license and the DEA registration. A NP located in Iowa must also maintain Iowa Controlled Substances Act registration, which is verified with the Bo
Criteria for other users to get account:
Requirements for Patients to get PDMP Report:
Complete and submit paper request for information, signed by patient and witnessed by notary public, photo identification certified by notary public. Report sent via USPS to patient, no charge.
Requirements for others to get PDMP Report:
Criteria for Online Non-healthcare accounts:  Law Enforcement Investigators (federal, state, and local) may register, but all searches must be accompanied by a subpoena and approved by a PMP administrator.
Data for Epidemiological Purposes: Authority to Release
✓ Law Enforcement On-line access to PDMP  Law Enforcement Access Method:
Law Enforcement Access Requirements: Court Order/Approval
<ul> <li>✓ PDMP users validated with DEA Registration Fil</li> <li>✓ PDMP Access without DEA Number</li> <li>✓ PDMP users validated with NPI File</li> <li>✓ PDMP users validated with State Licensing Board users without DEA #:</li> <li>Individually, by requiring the individual to upload a copy of their active license. Verifying NPI if applicable.</li> </ul>
neeries. Verrying At Thi applicable.

### **Enrollment Mandates**

Dispenser - Mandatory PDMP Enrollment Prescriber - Mandatory PDMP Enrollment

#### Statute/Regulation Citation:

§ 124.551A

IAC 653-13.2

IAC 657-10.5

IAC 657-37.3

#### **Use Mandates**

#### Prescriber - Mandatory PDMP Use

#### Statute/Regulation Citation:

§ 124.551A

IAC 645-223.5

IAC 645-327.6

IAC 650-16.5

IAC 653-13.2

IAC 653-19.4

IAC 645-244.6

IAC 655-7.7

IAC 657-37.1

IAC 441-79.17 (249A)

IAC 645-182.4(3)

IAC 645-244.6

IAC 645-327.4

## Training on Enrollment and Use

Prescriber - Training Provided	In-person; Online	video; Wedbinar; CE through CEI	
Licensing Board - Training Provided	In-person; Online	video; Wedbinar; CE through CEI	
Law Enforcement - Training Provided	In-person; Online	video; Wedbinar; CE through CEI	
Dispenser - Training Provided	In-person; Online	video; Wedbinar; CE through CEI	
	PDMP (	Queries	
$\hfill\square$ Ability to search for multiple patients	in one query Maxir	num number of patients in one query 1 but can include a	
Patient Query Date Ran >3 years		Other Query Date Range:	
Minimum data elements to query for healthcare user:		Patient last name, first name, date of birth.	
Query by partial data elements by healthcare user:		Partial names (at least 3 characters); common nicknames (i.e. Bob for Robert, Kim for Kimberly, etc.) are acceptable.	
Optional data elements to query by hea	althcare user:		
Minimum data elements to query for non-healthcare user:			
Query by partial data elements by non-healthcare user:			
Optional data elements to query by nor			
Unsolic	ited Reports/	Push Notifications	

Frequency unsolicited alerts/reports generated:
Delivery method for unsolicited alerts/reports:
Delivery method for unsolicited alerts/reports - LE:
Delivery method for unsolicited alerts/reports - Boards:

 $\square$  Unsolicited alerts/reports to practitioners not enrolled in PDMP

# Veterinary Policies

Data transmission frequency for Veterinar	ians:	
Criteria for veterinarian queries:		
☐ Veterinarian access to owner's prescrip	tion history	☐ Veterinary Icon on PDMP Report
☐ Reporting Specifications	,	·
Reporting Method:		
Reporting Specifications:		
Data Fields:		
Reporting Description:		
☐ Reporting Mandate Compliance		
Reporting Compliance Details:		
Reporting Mandate Actions:		
Reporting Issues:	The only veterinary prescription pharmacies veterinarians are	ns are reported by dispensing e not required to report what they dispense
Reporting Misc Information:		
☐ Enrollment Mandate Compliance		
Enrollment Description:	Veterinarians can voluntarily en do enroll as data requestors	nroll as data requesters with the PDMP and
<b>Enrollment Mandate Compliance Details:</b>	•	
Enrollment Mandate Criteria:		
☐ Query Mandate Compliance		
Query Description:	Veterinarians can voluntarily qu	uery and do query
Query Mandate Compliance Details:		
Query Mandate Criteria:	veterinarians) are required to e	f controlled substances, except enroll in the PMP at the time of renewal of SA registration. If not registered for PMP, wated.

## PDMP Effectiveness Measures

Reduction in incidence of multiple provider episodes
Reduction in number of benzodiazepine dosage units dispensed
Reduction in number of opioid dosage units dispensed
Reduction in number of stimulant dosage units dispensed

## Substance Use Disorder Activities

Tools or Resources	
✓ MAT Services  ☐ MOUD Services	Other: CDC resources, Links to CEs and trainings
<ul> <li>✓ Harm Reduction Strategies</li> <li>☐ Mental Health Assistance Services</li> <li>☐ Employee Assistance Programs</li> <li>☐ Housing Assistance Programs</li> <li>☐ Re-Entry Programs</li> </ul>	
Surveillance Activities	
☐ Emergency Department Data Data Sources for Surveillance Activities:	☐ Medical Examiner/Coroner Data Implement surveillance activities that link multiple data sources and systems;EMS Naloxone administrations
Initiated Actions	
<ul> <li>□ Resources to Affected Areas</li> <li>☑ Directed Training on Prescribing</li> <li>□ Prescription Drug Tool Kits</li> </ul>	Other Actions: EMS Naloxone administrations
✓ Risk Evaluation/Analysis on PDMP Rep  ☐ Referrals to SUD Organizations ☐ Referrals to OFR Teams ☐ Provent diametries of patient continues.	orts
☐ Prevent disruption of patient services	