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PDMP

Prescription Drug Monitoring Program Training and Technical Assistance Center

# Florida

| PDMP acronym:           | E-FORCSE® (Electronic-Florida Online Reporting of Controlled Region South Substances Evaluation)  |
|-------------------------|---|
| Agency Responsible:     | Florida Department of Health  |
| Agency Type:            | Department of Health  |
|                         | PDMP Web Resources/Links  |
| PDMP Website:           | https://flhealthsource.gov/FloridaTakeControl/pdmp/   |
| PDMP Email:             | e-forcse@flhealth.gov   |
| PDMP Register Website:  | https://florida.pmpaware.net  |
| User Account Manual:    | http://hidesigns.com/assets/files/flpdms/2016/Training_Guide_for_Florida_Practi<br>tioners_and_PharmacistsDesignee_Update_Final.pdf   |
| PDMP Query Website:     | https://florida.pmpaware.net  |
| PDMP Data Upload Web    | site: https://pmpclearinghouse.net  |
| Data Upload Manual:     | https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.flori<br>dahealth.gov%2Fstatistics-and-data%2Fe-<br>forcse%2Fdispenser%2F_documents%2FFLDataSubmissionDispenserGuide_A<br>SAP4.2B_v4.030_final.pdf&data=05%7C02%7Cpknue%40iir.com%7Cd514c78d<br>f5e94c453 |
| Statute/Regulation Webs | ite: https://www.floridahealth.gov/statistics-and-data/e-forcse/laws-rules/index.html   |
| Opioid Guidelines Websi | te: FL Statute §465.44(5)-(6)   |
| PDMP FAQs:              | https://flhealthsource.gov/FloridaTakeControl/pdmp/   |
| Integration Guidance:   | https://www.floridahealth.gov/statistics-and-data/e-<br>forcse/EHR_Integration/index.html   |
| PDMP Statistics Website | : https://www.floridahealth.gov/statistics-and-data/e-forcse/news-<br>reports/index.html  |
| Opioid Dashboard Webs   | ite: http://www.flhealthcharts.com/ChartsReports/rdPage.aspx?rdReport=ChartsProf<br>iles.OpioidUseDashboard; https://frost.med.ufl.edu/frost/   |
| Training Website:       | https://www.floridahealth.gov/statistics-and-data/e-<br>forcse/health_care_practitioners/index.html   |

## **PDMP** Contact Information

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|-----------------|---------------------------------|
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| Fax:            | 8506176430                      |
| Email:          | John.Felton@flhealth.gov        |

| Contact Name:   | Marshall, Erika L Program<br>Outreach Director |
|-----------------|--|
| Address:        | 4052 Bald Cypress Way, BIN C-16                |
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| Fax:            | 8506176430                                     |
| Email:          | erika.marshall@flhealth.gov                    |
|                 |  |

| State population: | 22,975,931 | DEA Prescriber total: | 118,737 | DEA Dispenser total: | 4,906 |
|-------------------|------------|-----------------------|---------|----------------------|-------|
|-------------------|------------|-----------------------|---------|----------------------|-------|

| · · · · · · · · · · · · · · · · · · ·      | -, ,                                      |
|--|---|
|  | Data Transmitter(s)                       |
| Department of Defense                      | Dispensing Practitioner                   |
| Indian Health Services                     | Pharmacy (In-State)                       |
| Pharmacy (Mail Order In-State)             | Pharmacy (Mail Order Out of State)        |
| Pharmacy (Other Out of State)              | Veterans Administration                   |
| Su   | ubstances Monitored                       |
| Schedules II - V                           |   |
| Al   | ternate Data Sources                      |
| Mental Health Assessment Tools             | Pharmaceutical Manufacturers/Distributors |
|  | Available Reports                         |
| Annual PDMP Reports                        | Data Dashboards                           |
| Dispenser Reports to Law Enforcement       | Drug Trend Reports                        |
| Licensee Reports to Licensing Board        | MME Calculations                          |
| Patient Query Lists to Law Enforcement     | Patient Query Lists to Licensing Boards   |
| Patient Reports to Dispensers              | Patient Reports to Law Enforcement        |
| Patient Reports to Prescribers             | Patient Reports with Summary Data         |
| PDMP Evaluation Reports                    | Prescriber Report Cards                   |
| Prescriber Reports to Law Enforcement      | Prescription Drug Combinations            |
| Registrant Query Lists to Dispensers       | Registrant Query Lists to Law Enforcement |
| Registrant Query Lists to Licensing Boards | Registrant Query Lists to Prescribers     |
| Registrant Reports to Prescribers          | Risk Scores                               |
| Statewide Statistics                       |   |

## **Statistical Capabilities**

- ✓ # of Prescription Filled # of Dosage Units Dispensed ✓ # of Prescriptions Filled by CS Schedule ✓ # of Dosage Units Dispensed by CS Schedule # of Prescriptions Filled by Drug Class # of Dosage Units Dispensed by Drug Class Statistics Filtered by Age or Age Range Statistics Filtered by Gender Identification Statistics Filtered by Ethnicity or Race Statistics Filtered by Geographic Location ✓ # of Prescribers Enrolled in PDMP by License Type # of Authorized PDMP Users Enrolled ✓ # of Registrants in SDTC # of Dispensers Enrolled in PDMP by License Type # of Registrants in SDTC by Practice/License Typ □ # of Prescribers Enrolled in PDMP by Specialty ✓ # of Unique Prescribers ✓ # of Data Errors by Error Type # of In-State Queries # of Data Errors Corrected # of In-State Queries by Requestor Type # of At-Risk Patients by Risk Factor ✓ # of Interstate Queries # of Interstate Queries by Requestor Type Risk Factor Statistics by Time Frame # of Positive Matches from Interstate Queries # of Solicited Statistical Reports by Requestor Typ # of Solicited Prescriber Reports # of Unsolicited Statistical Reports by Recipient Type # of Solicited Prescriber Reports by Requestor Type # of Unique Requestors for Solicited Reports # of Unsolicited Prescriber Reports # of Unique Requestors by Requestor Type (sol. rep. # of Unsolicited Prescriber Reports by Recipient Type # of Unique Requestors for Unsolicited Rep # of Solicited Dispenser Reports
- # of Solicited Dispenser Reports by Requestor Type
- # of Unsolicited Dispenser Reports
- # of Unsolicited Dispenser Reports by Recipient Type
- # of Solicited Patient Reports
- # of Solicited Patient Reports by Requestor Type
- # of Unsolicited Patient Reports
- # of Unsolicited Patient Reports by Recipient Type

- # of Unique Recipients by Recipient Type (unsol. rep
- % Out-of-State Patien <5%
- % Out-of-State Prescribe <5%

Data Analysis Resources Available:

Data Analyst; Epidemiologist; University Researcher;

#### Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State Dispenser Delegates - Unlicensed/Solicited In-State **Dispensers - Pharmacists/Solicited In-State** Dispensers - Pharmacists/Unsolicited In-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Unsolicited In-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Unsolicited In-State Medical Examiners and Coroners/Solicited In-State Medical Interns/Solicited In-State Medical Interns/Unsolicited In-State Medical Residents/Solicited In-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Unsolicited In-State Patients/Solicited In-State Peer Review Committees/Solicited In-State Physician Assistants/Solicited In-State Physician Assistants/Unsolicited In-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited In-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State Prosecutors/Solicited In-State Regulatory and Licensing Boards/Solicited In-State **Telemedicine Prescribers/Solicited in-State** 

#### **Engaged PDMP Users**

Dispenser Delegates - Licensed/Solicited In-State Dispenser Delegates - Unlicensed/Solicited In-State **Dispensers - Pharmacists/Solicited In-State** Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Unsolicited In-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Unsolicited In-State Medical Examiners and Coroners/Solicited In-State Medical Interns/Solicited In-State Medical Interns/Unsolicited In-State Medical Residents/Solicited In-State Nurse Practitioners/Solicited In-State Patients/Solicited In-State Physician Assistants/Solicited In-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited In-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State Prosecutors/Solicited In-State Regulatory and Licensing Boards/Solicited In-State **Telemedicine Prescribers/Solicited in-State** 

## Budget

| Total Annual Budget:\$1,584,728.00PDMP Staff:4  |          |
|---|----------|
| # of Employees - Operational 4 # of Employees - Other: 0  |          |
| # of Employees - Technical: 0   |          |
| # of Employees - Analytical: 0  |          |
| Funding Source(s)   |          |
| CDC Grant Regulatory Board Fund   |          |
| Technologies  |          |
| Data Collection Entity: Vendor State HIE in place   |          |
| Data Collection Vendor name Bamboo Health RxCheck Integration Allowed   |          |
| Data Storage Entity: Vendor UVHA VISTA integration  |          |
| Data Storage Vendor name Bamboo Health It HL7 FHIR connectivity   |          |
| Report Generation Entity: Vendor   Delegate access via integration  |          |
| Report Generation Vendor name Bamboo Health   |          |
| Data Access Method:Web Portal/On-LineASAP Version Utilized:4.2B   |          |
| Data Access Entity: Vendor  |          |
| Data Access Vendor name   Bamboo Health   |          |
| Patient Matching  |          |
| <ul> <li>Referential Matching</li> <li>Deterministic Matching</li> <li>Manual Matching</li> <li>Other Matching</li> <li>Start Matching</li> <li>Probablistic and Manual Matching</li> </ul> |          |
|   |          |
| Access to patient matching algorithms   |          |
| Patient Matching Metrics Available:<br>Patient matching data elements:  |          |
| r allent matching data elements.  |          |
| Integration(s) Available  |          |
| Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by I  | Provider |
| EHR Integration 50-74% PMPi Per User Per U  |          |
| □ Data Downloaded/Stored □ Data Manipulated for Analysis  |          |
|   |          |
| ✓ Data Incorporated with Interstate Data 	✓ Multistate Integrations Allowed   |          |
| Integration Standards   |          |
| Alternate data available:   |          |
| Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by F  | Provider |
| PDS Integration 25-49% PMPi Per User Per U  | Jser     |
| □ Data Downloaded/Stored □ Data Manipulated for Analysis  |          |
| ✓ Data Incorporated with Interstate Data ✓ Multistate Integrations Allowed  |          |

Integration Standards

Alternate data available:

# Interstate Data Sharing Partner(s)

| Alabama                 | PMPi Hub    |
|-------------------------|-------------|
| Alaska                  | PMPi Hub    |
| Arizona                 | PMPi Hub    |
| Arkansas                | PMPi Hub    |
| Colorado                | PMPi Hub    |
| Connecticut             | PMPi Hub    |
| Delaware                | PMPi Hub    |
| District of Columbia    | PMPi Hub    |
| Georgia                 | PMPi Hub    |
| Idaho                   | PMPi Hub    |
| Illinois                | RxCheck Hub |
| Indiana                 | PMPi Hub    |
| lowa                    | PMPi Hub    |
| Kansas                  | PMPi Hub    |
| Kentucky                | RxCheck Hub |
| Louisiana               | PMPi Hub    |
| Maine                   | PMPi Hub    |
| Maryland                | RxCheck Hub |
| Massachusetts           | PMPi Hub    |
| Michigan                | PMPi Hub    |
| Military Health Service | PMPi Hub    |
| Minnesota               | PMPi Hub    |
| Mississippi             | PMPi Hub    |
| Nebraska                | RxCheck Hub |
| Nevada                  | PMPi Hub    |
| New Hampshire           | PMPi Hub    |
| New Jersey              | PMPi Hub    |
| New York                | PMPi Hub    |
| New York                | RxCheck Hub |
| North Carolina          | PMPi Hub    |
| North Dakota            | PMPi Hub    |
| Ohio                    | PMPi Hub    |
| Pennsylvania            | PMPi Hub    |
| Pennsylvania            | RxCheck Hub |
| Puerto Rico             | PMPi Hub    |
| Rhode Island            | PMPi Hub    |
| South Carolina          | PMPi Hub    |
| South Dakota            | PMPi Hub    |
| Tennessee               | PMPi Hub    |
| Texas                   | PMPi Hub    |
| Vermont                 | RxCheck Hub |
| Virginia                | PMPi Hub    |
| Washington              | RxCheck Hub |
| Wisconsin               | PMPi Hub    |
|                         |             |

### **PDMP** Policies

| Enabling legislation enacted:  | 2009   | Data collection frequency:   | Daily or next busin  |
|--|--|--|--|
| PDMP operational:  | 2011   | Requirement for zero-repor   | ting   |
| User access date (any method):   | 2011   | Frequency of zero-reporting:   | no later than the next bus   |
| User electronic access date:   | 2011   |  |  |
| Date received electronic data:   | 2011   |  |  |
| Interstate sharing start date:   | 2018   |  |  |
| Law/Statute citation:  | FL Statute §§893.055 to  | .0551  |  |
| Regulation/Rule citation:  | FL Admin Code 64K-1.0  | 01 to .007   |  |
| Dr Shopper law/statute:  | 893.13(7)(a)8., F.S.   |  |  |
| Pill Mill law/statute:   | FL Statute §458.3265; §  | §459.0137  |  |
| Pain Clinic law/statute:<br>Unauthorized Use or Disclosure:<br>Enacted 42 CFR Part 2:<br>42 CFR Part 2 Details:  | FL Statute §458.3265; §<br>FL Statute §893.0551(6)   | -  |  |
| <ul> <li>Required Notification to constant</li> <li>Mandated Use of Advisory Gale</li> <li>Payment method captured</li> <li>Ability to id prescriber special</li> <li>Patient consent required beform</li> <li>Ability for users to set threshold</li> <li>Ability for users to do user-lead</li> <li>Ability for users to do user-lead</li> <li>Mandatory E-Prescribing (EP</li> <li>Compliance Process for Enrotion</li> <li>Compliance Process for Quert</li> <li>ICD-10 Codes Collected</li> <li>Deceased Patient Field</li> <li>Engaged in Academic Detailint</li> <li>Patient ID Required to be Present</li> </ul> | roup<br>ty<br>ore PDMP data release<br>olds for alert notices<br>d alert notices<br>CS)<br>Ilment Mandates<br>ry Mandate | <ul> <li>Data Retention Policy<br/>Data Retention Time: 4 ye</li> <li>All Information Purged</li> <li>Patient Information Purged</li> <li>Prescriber Information Purged</li> <li>Dispenser Information Purged</li> <li>Drug Information Purged</li> <li>HIPAA Covered Entity</li> <li>Identifiable Data to State H</li> <li>Identifiable Data to Iocal H</li> <li>Certified as CMS Specializ</li> <li>Qualified PDMP with CMS</li> <li>PDMP Disaster Recovery</li> </ul> | d<br>rged<br>rged<br>Health Dept<br>Jealth Dept<br>zed Registry<br>S |
| <ul> <li>Ability to de-id data</li> <li>Authority to release de-id data</li> <li>De-identified data sharing condit</li> <li>De-Identified Data Retention Det</li> </ul>  | ions: MOU would need   | to be completed  |  |
| Retain De-Identified Data  |  |  |  |
|  | tion reported will be main<br>prescription was dispens   | sed.   |  |
| Patient Notification of Breach   | a da se Marti  | □ Written Notification of Bro  | each   |
| Patient Breach Notification Method   | od Oth Breach of confide   | entiality will be handled through isclosure process.   | the Florida Department of  |
| E-prescribing required substan   | Controlled and non-c   |  |  |
| E-prescribing exemptions/waive<br>Authority to enforce PDMP mane   | dat Regulatory/Licensing   | Board  |  |

### **Enrollment and Accounts**

Superviser Review/audit of Delegate Account Number of Delegates allowed: unlimited

□ Auto Enroll with License Renewal or App

Enrollment Method:

Online enrollment with web service for licensure verification; 1. Go to https://florida.pmpaware.net 2. Click on the Practitioner/Pharmacist Link on the left-hand menu 3. Click on Training Guide for Florida Practitioners and Pharmacists and review 4. Go t

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

2 Factor Authentication:

2 factor authentication not offered

Criteria for Dispensers to get account to upload data:

Must have clear/active DEA registration number.

Criteria for Prescriber delegates to get account:

Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco

Criteria for Dispenser delegates to get account:

Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco

Criteria for PAs to get account:

Must have clear/active FL license

Criteria for Nurse Practitioners to get account:

Must have clear/active FL license

Criteria for other users to get account:

Designees are required to complete an information security and privacy training course prior to registration and be linked to a master account holder to access information.

Requirements for Patients to get PDMP Report:

Patient may request database information after they submit a written and notarized request.

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners

Data for Epidemiological Purposes: Authority to Release

Law Enforcement On-line access to PDMP Law Enforcement Written Request access to PDMP Law Enforcement Access Method:

Law Enforcement Access Requirements: Active Investigation

✓ PDMP users validated with DEA Registration Fil ✓ PDMP Access without DEA Number

✓ PDMP users validated with NPI File

Validation Process for License is verified through state

PDMP users validated with State Licensing Board users without DEA #: licensing board.

## Use Mandates

Dispenser - Mandatory PDMP Use Prescriber - Mandatory PDMP Use

Statute/Regulation Citation: § 381.986 § 893.055 FAC 64K-1.003 FAC 64K-1.008 FAC 64B8-9.0181 FAC 64B15-14.0131

### Training on Enrollment and Use

| Prescriber - Training Required       | In-person; online video; webinar |
|--------------------------------------|----------------------------------|
| Licensing Board - Training Required  | In-person; online video; webinar |
| Law Enforcement - Training Required  | In-person; online video; webinar |
| Dispenser - Training Required        | In-person; online video; webinar |
| Attorney General - Training Required | In-person; online video; webinar |

#### **PDMP** Queries

| Ability to search for multiple patients in one query Maximum number of patients in one query                      |  |  |  |
|---|--|--|--|
| Patient Query Date Ran 2 years  | Other Query Date Range:  |  |  |
| Minimum data elements to query for healthcare user:   | Practitioners/Pharmacists: Last name, first name, date of birth  |  |  |
| Query by partial data elements by healthcare user:  | 3 characters   |  |  |
| Optional data elements to query by healthcare user:   | begins with last name, first name, zip code,   |  |  |
| Minimum data elements to query for non-healthcare user:   | Law Enforcement: Last name, first name, date of<br>birth, street address, query purpose, and case<br>number. |  |  |
| Query by partial data elements by non-healthcare user:<br>Optional data elements to query by non-healthcare user: |  |  |  |

## **Unsolicited Reports/Push Notifications**

Frequency unsolicited alerts/reports generated:

Delivery method for unsolicited alerts/reports:

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards:

 $\Box$  Unsolicited alerts/reports to practitioners not enrolled in PDMP

Quarterly Provided electronically through web portal.

## Veterinary Policies

| Data transmission frequency for Veterinal<br>Criteria for veterinarian queries: | ians:                                    |                        |
|---|--|------------------------|
| □ Veterinarian access to owner's prescrip                                       | tion history 🗹 Veterina                  | ry Icon on PDMP Report |
| □ Reporting Specifications  |  |                        |
| Reporting Method:   |  |                        |
| Reporting Specifications:   |  |                        |
| Data Fields:  |  |                        |
| Reporting Description:  |  |                        |
| Reporting Mandate Compliance  |  |                        |
| Reporting Compliance Details:   |  |                        |
| Reporting Mandate Actions:  |  |                        |
| Reporting Issues:   |  |                        |
| Reporting Misc Information:   |  |                        |
| Enrollment Mandate Compliance   |  |                        |
| Enrollment Description:   | Veterinarians are exempted from enrollme | nt as data requesters  |
| Enrollment Mandate Compliance Details:  | ·  |                        |
| Enrollment Mandate Criteria:  |  |                        |
| $\Box$ Query Mandate Compliance   |  |                        |
| Query Description:  | Veterinarian access is not authorized.   |                        |
| Query Mandate Compliance Details:   |  |                        |
| Query Mandate Criteria:   |  |                        |
| -   |  |                        |

#### **PDMP Effectiveness Measures**

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed Reduction in number of fatal or non-fatal overdoses Reduction in incidence of multiple provider episodes Reduction in number of benzodiazepine dosage units dispensed Reduction in number of benzodiazepine prescriptions issued Reduction in number of opioid dosage units dispensed Reduction in number of opioid prescriptions issued Reduction in number of stimulant dosage units dispensed Reduction in number of stimulant prescriptions issued

#### Substance Use Disorder Activities

#### **Tools or Resources**

| MAT Services                                  | Other:                          |
|---|---------------------------------|
| □ MOUD Services                               |                                 |
| Harm Reduction Strategies                     |                                 |
| $\Box$ Mental Health Assistance Services      |                                 |
| Employee Assistance Programs                  |                                 |
| Housing Assistance Programs                   |                                 |
| □ Re-Entry Programs                           |                                 |
| Surveillance Activities                       |                                 |
| $\Box$ Emergency Department Data              | □ Medical Examiner/Coroner Data |
| Data Sources for Surveillance Activities:     |                                 |
| Initiated Actions                             |                                 |
| $\Box$ Resources to Affected Areas            | Other Actions:                  |
| $\Box$ Directed Training on Prescribing       |                                 |
| $\Box$ Prescription Drug Tool Kits            |                                 |
| □ Risk Evaluation/Analysis on PDMP Rep        | orts                            |
| Referrals to SUD Organizations                |                                 |
| $\Box$ Referrals to OFR Teams                 |                                 |
| $\Box$ Prevent disruption of patient services |                                 |