

Prescription Drug Monitoring Program Training and Technical Assistance Center

Arkansas

PDMP acronym: AR PDMP Region South

Agency Responsible: Arkansas Department of Health

Agency Type: Department of Health

PDMP Web Resources/Links

PDMP Website: https://www.healthy.arkansas.gov/programs-services/topics/prescription-

monitoring-program

PDMP Email: adh.ehs@arkansas.gov

PDMP Register Website: http://arkansas.pmpaware.net

User Account Manual: https://www.healthy.arkansas.gov/images/uploads/pdf/User_guide_for_AWARE.

PDF

PDMP Query Website: http://arkansas.pmpaware.net PDMP Data Upload Website: http://pmpclearinghouse.net

Data Upload Manual: https://www.healthy.arkansas.gov/images/uploads/pdf/User_guide for Clearing

house PDMP.pdf

Statute/Regulation Website: https://www.healthy.arkansas.gov/images/uploads/rules/PDMP_Rule.pdf

Opioid Guidelines Website:

PDMP FAQs: https://www.healthy.arkansas.gov/images/uploads/pdf/faqs_regarding_reporting

animal prescriptions.pdf

Integration Guidance:

PDMP Statistics Website: https://www.healthy.arkansas.gov/programs-services/topics/pdmp-reports-and-

resources

Opioid Dashboard Website:

Training Website: https://www.healthy.arkansas.gov/programs-services/topics/pdmp-for-

healthcare-providers

PDMP Contact Information

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State Population and Number of Registrants

State population: 3,089,060 DEA Prescriber total: 15,192 DEA Dispenser total: 758

Data Transmitter(s)

Dispensing Practitioner Pharmacy (In-State)

Pharmacy (Mail Order Out of State)

Veterans Administration

Dispensing Veterinarians

Pharmacy (Mail Order In-State)
Pharmacy (Other Out of State)

Substances Monitored

Drugs of Concern Schedules II - V

Alternate Data Sources

Naloxone/Narcan Administrations

Overdoses - Non-fatal

Overdoses - Fatal

Available Reports

Customized Reports by User Type Dispenser Reports to Law Enforcement

Drug Trend Reports

Licensee Reports to Licensing Board

MME Calculations

Multiple Provider Episode Reports

Patient Query Lists to Patients
Patient Reports to Dispensers
Patient Reports to Law Enforcement
Patient Reports to Licensing Boards
Patient Reports to Prescribers
Patient Reports with Summary Data

PDMP Evaluation Reports Prescriber Report Cards

Prescriber Reports to Law Enforcement Prescription Drug Combinations
Registrant Query Lists to Dispensers Registrant Query Lists to Prescribers

Registrant Reports to Prescribers Statewide Statistics

Statistical Capabilities

 # of Prescription Filled # of Prescriptions Filled by CS Schedule # of Prescriptions Filled by Drug Class Statistics Filtered by Age or Age Range Statistics Filtered by Ethnicity or Race 	 # of Dosage Units Dispensed # of Dosage Units Dispensed by CS Schedule # of Dosage Units Dispensed by Drug Class Statistics Filtered by Gender Identification Statistics Filtered by Geographic Location
 # of Authorized PDMP Users Enrolled □ # of Registrants in SDTC □ # of Registrants in SDTC by Practice/License Typ □ 	 # of Prescribers Enrolled in PDMP by License Type # of Dispensers Enrolled in PDMP by License Type # of Prescribers Enrolled in PDMP by Specialty # of Unique Prescribers
 # of Data Errors by Error Type # of Data Errors Corrected # of At-Risk Patients by Risk Factor Risk Factor Statistics by Time Frame 	 # of In-State Queries # of In-State Queries by Requestor Type # of Interstate Queries # of Interstate Queries by Requestor Type # of Positive Matches from Interstate Queries # of Positive Matches
 # of Solicited Prescriber Reports # of Solicited Prescriber Reports by Requestor Type # of Unsolicited Prescriber Reports # of Unsolicited Prescriber Reports by Recipient Type # of Solicited Dispenser Reports # of Unsolicited Dispenser Reports by Requestor Type # of Unsolicited Dispenser Reports by Recipient Type # of Solicited Patient Reports # of Solicited Patient Reports by Requestor Type # of Unsolicited Patient Reports # of Unsolicited Patient Reports # of Unsolicited Patient Reports # of Unsolicited Patient Reports by Recipient Type 	 # of Solicited Statistical Reports by Requestor Typ # of Unsolicited Statistical Reports by Recipient Type # of Unique Requestors for Solicited Reports ✔ # of Unique Requestors by Requestor Type (sol. rep # of Unique Requestors for Unsolicited Rep # of Unique Recipients by Recipient Type (unsol. rep % Out-of-State Patien <5% % Out-of-State Prescribe 5-10% Data Analysis Resources Available: Epidemiologist

Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State Dispenser Delegates - Licensed/Solicited Out-of-State Dispenser Delegates - Unlicensed/Solicited In-State Dispenser Delegates - Unlicensed/Solicited Out-of-Dispensers - Pharmacists/Solicited In-State Dispensers - Pharmacists/Solicited Out-of-State Dispensers - Pharmacists/Unsolicited In-State Dispensers - Pharmacists/Unsolicited Out-of-State Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Federal/Unsolicited In-State Law Enforcement - Federal/Unsolicited Out-of-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Unsolicited In-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Solicited Out-of-State Medicaid Drug Utilization and Review/Solicited In-State Medicaid Fraud and Abuse/Solicited In-State Medical Examiners and Coroners/Solicited In-State Medical Examiners and Coroners/Solicited Out-of-State Medical Residents/Solicited In-State Medical Residents/Solicited Out-of-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Nurse Practitioners/Unsolicited Out-of-State Patients/Solicited In-State Patients/Solicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Physician Assistants/Unsolicited Out-of-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Licensed/Solicited Out-of-State Prescriber Delegates - Unlicensed/Solicited In-State

Prescriber Delegates - Unlicensed/Solicited Out-of-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-

State

Regulatory and Licensing Boards/Unsolicited In-State

Researchers/Solicited In-State
Researchers/Solicited Out-of-State
State Health Departments/Solicited In-State
Telemedicine Prescribers/Solicited in-State
Third Party Insurance Payers/Solicited In-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State

Dispenser Delegates - Licensed/Solicited Out-of-

State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Dispensers - Pharmacists/Unsolicited In-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Federal/Unsolicited In-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - State/Solicited In-State

Medicaid Drug Utilization and Review/Solicited In-

State

Medicaid Fraud and Abuse/Solicited In-State

Medical Examiners and Coroners/Solicited In-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Patients/Solicited In-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-

State

Prescriber Delegates - Unlicensed/Solicited In-State

Prescriber Delegates - Unlicensed/Solicited Out-of-

State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Unsolicited In-State

Researchers/Solicited In-State

Telemedicine Prescribers/Solicited in-State

Budget

Total Annual Budget: \$1, # of Employees - Operational # of Employees - Technical: # of Employees - Analytical:	200,000.00 2 0 1	PDMP Staff: # of Employees - Other:	3 0	
		Funding Source(s)		
BJA Grant State General Fund		CDC Grant		
		Technologies		
Data Collection Entity: Data Collection Vendor name Data Storage Entity: Data Storage Vendor name Report Generation Entity: Report Generation Vendor nam Data Access Method: Data Access Entity: Data Access Vendor name	Vendor Bamboo He Vendor Bamboo He Vendor ne Bamboo He Web Portal Vendor Bamboo He	ealth ealth ealth ealth ASA	tate HIE in place xCheck Integration Allowe HA VISTA integration L7 FHIR connectivity elegate access via integra MART on FHIR apps AP Version Utilized: 4.2	ation
		Patient Matching		
☐ Determ ☐ Manua ☐ Other N ☐ Access to patient matchin	ng algorithms	ı □ ng	Exact Matching Probablistic Matching Probablistic and Manual N	∕latching
Patient Matching Metrics Availa Patient matching data element				
	Int	egration(s) Availab	ole	
Integration Type % Providers EHR Integration 25-49%	Hub Used PMPi	Paid by Fed Gov't Paid by S	tate Gov't Paid by Facility Unknown	Paid by Provider
 ✓ Data Downloaded/Stored ✓ Data Manipulated for Analysis ✓ Data Incorporated with Interstate Data ✓ Multistate Integrations Allowed 				
Integration Standards The AR PDMP must share data with the state the out of state facility that requests integration access.				
Alternate data available:				

Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider PDS Integration 25-49% PMPi Unknown

✓ Data Downloaded/Stored
 ✓ Data Manipulated for Analysis
 ✓ Data Incorporated with Interstate Data
 ✓ Multistate Integrations Allowed

Integration Standards The AR PDMP must share data with the state the out of state facility that requests integration access.

Alternate data available:

Interstate Data Sharing Partner(s)

	miersiale Dala
Alabama	PMPi Hub
Arizona	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
Florida	PMPi Hub
Georgia	PMPi Hub
Idaho	PMPi Hub
Illinois	PMPi Hub
Illinois	RxCheck Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Kentucky	RxCheck Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Maryland	RxCheck Hub
Massachusetts	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Montana	PMPi Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Pennsylvania	RxCheck Hub
Puerto Rico	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Utah	PMPi Hub
Virginia	PMPi Hub
Washington	PMPi Hub
West Virginia	PMPi Hub
Wyoming	PMPi Hub
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PDMP Policies

Enabling legislation enacted:	2011	Data collection frequency:	Daily or next busin
PDMP operational:	2013	✓ Requirement for zero-report	ting
User access date (any method):	2013	Frequency of zero-reporting:	Daily
User electronic access date:	2013		
Date received electronic data:	2013		
Interstate sharing start date:			
Law/Statute citation:	AR Code §§20-7-601 to	615; §17-92-1004	
Regulation/Rule citation:			
Dr Shopper law/statute:			
Pill Mill law/statute:			
Pain Clinic law/statute: Unauthorized Use or Disclosure: Enacted 42 CFR Part 2: 42 CFR Part 2 Details:	AR Code §20-7-611		
 □ Required Notification to consumers ✓ Mandated Use of Advisory Group ✓ Payment method captured ✓ Ability to id prescriber specialty □ Patient consent required before PDMP data release □ Ability for users to set thresholds for alert notices □ Ability for users to do user-led alert notices ✓ Mandatory E-Prescribing (EPCS) □ Compliance Process for Enrollment Mandates □ Compliance Process for Query Mandate □ ICD-10 Codes Collected □ Deceased Patient Field □ Engaged in Academic Detailing □ Patient ID Required to be Presented to Dispense ID T 		 ✓ Data Retention Policy Data Retention Time: 3 years ☐ All Information Purged ☐ Patient Information Purged ☐ Prescriber Information Purged ☐ Dispenser Information Purged ☐ Drug Information Purged ✓ HIPAA Covered Entity ✓ Identifiable Data to State Health Dept ☐ Identifiable Data to local Health Dept ☐ Certified as CMS Specialized Registry ☐ Qualified PDMP with CMS ✓ PDMP Disaster Recovery Plan 	
 ✓ Ability to de-id data ✓ Authority to release de-id data De-identified data sharing condit De-Identified Data Retention Def Retain De-Identified Data 	ions:		
Record Retention Detai complet Patient Notification of Breach Patient Breach Notification Method Patient Breach Notification Method E-prescribing required substan	od: Mail	•	each
E-prescribing exemptions/waive Authority to enforce PDMP mand	lat Regulatory/Licensing	Board	

Enrollment and Accounts ☐ Superviser Review/audit of Delegate Account Number of Delegates allowed: Unlimited ☐ Auto Enroll with License Renewal or App **Enrollment Method:** Online enrollment Practitioner IDs for PDMP Account: DEA controlled substance registration number; Licensing Board number; National Provider Identifier; 2 Factor Authentication: 2 factor authentication not offered Criteria for Dispensers to get account to upload data: approved registration, ID, password Criteria for Prescriber delegates to get account: approved registration, ID, password, link to master account Criteria for Dispenser delegates to get account: approved registration, ID, password, link to master account Criteria for PAs to get account: approved registration, ID, password Criteria for Nurse Practitioners to get account: approved registration, ID, password Criteria for other users to get account: Requirements for Patients to get PDMP Report: Notarized Request Form, Valid Government issued Photo ID presented in person Requirements for others to get PDMP Report: Criteria for Online Non-healthcare accounts: Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical examiners/coroners Data for Epidemiological Purposes: Authority to Release

✓ Law Enforcement Written Request access to PDMP

Validation Process for

☐ Law Enforcement On-line access to PDMP

Law Enforcement Access Requirements: Search Warrant

☐ PDMP users validated with State Licensing Boardusers without DEA #:

✓ PDMP users validated with DEA Registration Fil □ PDMP Access without DEA Number

Law Enforcement Access Method:

✓ PDMP users validated with NPI File

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment Prescriber - Mandatory PDMP Enrollment

Statute/Regulation Citation:

§ 20-7-615

AAC 007.07.4-VII

AAC 060.00.1-19

AAC 069.00.1-V-IX

AAC 038.00.1-XX

Use Mandates

Prescriber - Mandatory PDMP Use

Statute/Regulation Citation:

§ 17-96-205

§ 20-7-604

AAC 060.00.1-41

§ 20-7-615

AAC 007.07.4-VII

AAC 060.00.1-19

AAC 038.00.1-XX

AAC 067.00.4-VIII

AAC 067.00.4-XII

AAC 069.00.1-V-IX

AAC 099.00.1-099.41

AAC 007.07.4IV, V

AAC 007.33.25 I - XII

AAC 007.34.1-4-VIII

AAC 007.34.1-4-XII

Training on Enrollment and Use

Prescriber - Training Provided

Licensing Board - Training Provided

Law Enforcement - Training Provided

Dispenser - Training Provided

PDMP Queries

Ability to search for multiple patients in one query Maximum number of patients in one query

Patient Query Date Ran 3 years Other Query Date Range:

Minimum data elements to query for healthcare user: Last Name, First Name, DOB, Date range of query

Query by partial data elements by healthcare user:

Optional data elements to query by healthcare user:

Minimum 3 characters on name

Gender, County, Zip Code,

Minimum data elements to query for non-healthcare user: Last Name, First Name, DOB, Date range of query

Query by partial data elements by non-healthcare user:

Optional data elements to query by non-healthcare user:

Gender, County, Zip Code,

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: when thresholds met

Delivery method for unsolicited alerts/reports:

Notification sent via email, Report alerts with the

PMP AWARE system as well

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards: Report sent via email

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

	,	
Data transmission frequency for Veterinal	ians: Monthly	
Criteria for veterinarian queries:	Animal's Name	
☐ Veterinarian access to owner's prescrip	tion history	\square Veterinary Icon on PDMP Report
✓ Reporting Specifications		
Reporting Method:	Fax, Web Portal	
Reporting Specifications:		
Data Fields:		'AT08 - Animal's First Name, PAT18 - Animal's Animal's Gender, PAT20 - Species Code, PAT21
Reporting Description:	Veterinarians are requ	ired to report
✓ Reporting Mandate Compliance		
Reporting Compliance Details:	We are educating vete reporting.	erinarians on the method to report to ensure proper
Reporting Mandate Actions:		
Reporting Issues:		e does not allow electronic submission of data, e s not able to report data in ASAP format
Reporting Misc Information:		
☐ Enrollment Mandate Compliance		
Enrollment Description:		
Enrollment Mandate Compliance Details:		
Enrollment Mandate Criteria:		
☑ Query Mandate Compliance		
Query Description:	Veterinarians are requ	ired by statute/rule/policy to query
Query Mandate Compliance Details:	prescribers that wrote	udit for a 6 month time period to identify for a Schedule II or III opioid has a PDMP escribers identified to not have an account are sional boards.
Query Mandate Criteria:	Same criteria as other	prescribers in the state.

PDMP Effectiveness Measures

Substance Use Disorder Activities

Tools or Resources	
 □ MAT Services □ MOUD Services □ Harm Reduction Strategies □ Mental Health Assistance Services □ Employee Assistance Programs □ Housing Assistance Programs □ Re-Entry Programs 	Other: Reports/Analyses specific to Substance Use Disorder
Surveillance Activities	
✓ Emergency Department Data Data Sources for Surveillance Activities:	✓ Medical Examiner/Coroner Data
Initiated Actions	
 □ Resources to Affected Areas ☑ Directed Training on Prescribing □ Prescription Drug Tool Kits □ Risk Evaluation/Analysis on PDMP Report □ Referrals to SUD Organizations □ Referrals to OFR Teams □ Prevent disruption of patient services 	Other Actions: